

NamSys Inc.

MANAGEMENT DISCUSSION AND ANALYSIS FOR THE YEAR ENDED OCTOBER 31, 2020

The following is a discussion and analysis of the results of operations and financial condition of the Company for the years ended October 31, 2020 and 2019 along with certain factors that may affect the Company's prospective financial condition and results of operations.

Forward-Looking Statements

This MD&A contains forward-looking information. All statements, other than statements of historic fact, that address activities, events or developments that the Company believes, expects or anticipates will or may occur in the future (including, without limitation, statements regarding estimates and/or assumptions in respect of revenue, cash flow, costs, economic return) constitute forward-looking information. This forward-looking information reflects the current expectations or beliefs of the Company based on information currently available to the Company. Forward-looking information is subject to a number of risks and uncertainties that may cause the actual results of the Company to differ materially from those discussed in the forward-looking information, and even if such actual results are realized or substantially realized, there can be no assurance that they will have the expected consequences to, or effects on the Company. Any forward-looking statement speaks only as of the date on which it is made and, except as may be required by applicable securities laws, the Company disclaims any intent or obligation to update any forward-looking information, whether as a result of new information, future events or results or otherwise. Although the Company believes that the assumptions inherent in the forward-looking information are reasonable, forward-looking information is not a guarantee of future performance and accordingly undue reliance should not be put on such information due to the inherent uncertainty therein.

Overview

The Company commenced business in the late 1980's when it was a sales representative organization for currency solutions which, at that time, were largely mechanical. In the mid 1990's, management decided to custom build some of the mechanical devices customers were seeking and continued to sell these solutions until approximately 2005. During the latter period noted above, the Company began to create software to assist with the efficiency of the solution being sold. In 2006, the Company decided to exit the very competitive mechanical equipment market and sold the division to a U.S. client (which continues today as a distributor of the Company's software).

Early software development by the Company was largely customized to the clients needs and licensed by the Company to such clients. However, approximately twelve years ago certain customized functions were offered to a broad base of customers (largely through currency carriers). The Company referred to such offerings as "dashboard solutions" and ran the processes on its own dedicated computer system. This was essentially an early cloud computing solution. Over time, the formal cloud computing paradigm became acceptable to larger organizations. The Company's present business is largely directed to this delivery channel, with a variety of solutions to move, manage and account for currency now being largely driven by cloud based solutions.

The Company's cloud based ("SaaS") products are labelled as "Cirreon" and "Currency Controller", and are well recognized in the industry.

SELECTED ANNUAL INFORMATION

The table below presents selected annual information derived from the Company's financial statements for each of the three most recently completed financial years ending October 31:

	2020	2019	2018
	\$	\$	\$
Total Revenue	4,745,950	4,118,500	3,242,073
Operating Income (Loss)	(1,569,337)	1,726,473	1,467,035
Comprehensive Income (Loss)	(1,090,660)	1,298,997	1,147,657
Comprehensive Income (Loss) per share:			
Basic	(0.04)	0.05	0.04
Diluted	(0.04)	0.05	0.04
Total Assets	8,037,343	5,554,641	3,564,154
Total Long Term Liabilities	11,195	163,718	-

Quarterly Financial Data

The table below presents selected financial data of the Company for each of the eight fiscal quarters ended October 31, 2020:

	Fiscal quarter end							
	Oct. 31	Jul. 31	Apr. 30	Jan. 31	Oct. 31	Jul. 31	Apr. 30	Jan. 31
	2020	2020	2020	2020	2019	2019	2019	2019
	(in thousands of dollars)							
Revenue	1,236	1,196	1,190	1,124	1,108	1,070	1,039	902
Gross profit (loss)	(1,210)	636	800	612	654	733	751	613
Income (loss) after tax	(1,915)	157	471	196	256	338	403	302
Comprehensive income (loss) per share:								
Basic	(0.070)	0.006	0.017	0.007	0.009	0.012	0.015	0.011
Diluted	(0.070)	0.006	0.017	0.007	0.009	0.012	0.015	0.011

Results of Operations

Three months ended October 31, 2020 compared to Three months ended October 31, 2019

Revenue

	2020	2019*	Change	Change %
	\$	\$	\$	
Software subscriptions, hosted services, maintenance and product support	1,217,946	1,065,629	152,317	14.3%
Licences	-	-	-	-
Professional services	18,008	41,754	(23,746)	-56.9%
	<u>1,235,954</u>	<u>1,107,383</u>	<u>128,571</u>	<u>11.6%</u>

**In the past, all income from the right to use Currency Controller was classified as one-time revenue from licences. The Company reevaluated the nature of its Currency Controller offerings and has now reclassified the software-as-a-service income as recurring revenue from software subscriptions and hosted services.*

Revenue in the three months ended October 31, 2020, increased in comparison to the same period in the prior year. The Company's total sales for the three months ended October 31, 2020, were \$1,235,954 as compared to \$1,107,383 for the corresponding period in 2019, an increase of \$128,571 or 11.6%. The Company continues to see growth in its "software-as-a-service" offerings and benefits from this model as the services are paid monthly.

The Company generates software revenue from Cirreon and Currency Controller software subscriptions and hosted services, upgrading legacy license holder's systems, training, consulting and from recurring revenues for maintenance and product support of legacy systems. The majority of the Company's legacy licensed systems customers renew their product support agreements annually, in order to stay current with new features and developments. A small number of Cirreon license agreements have been granted to distributors where the product has been customized to meet the needs of the distributor's clients. Such licenses are for definitive periods and are for defined usage with normal "SaaS" monthly fees.

Recurring revenue, including maintenance, product support, software subscriptions and hosted services (SaaS) revenue for the three months ended October 31, 2020, represented \$1,217,946 of the total revenue compared to \$1,065,629 for the corresponding three months the previous year, an increase of \$152,317 or 14.3%. Recurring revenue represented 98.5% of total sales revenue in the three months ended October 31, 2020, as compared to 96.2% in the same three months of fiscal 2019.

Cost of Goods Sold and Gross Profit

Three months ended October 31, 2020 compared to Three months ended October 31, 2019

Historically, the sales mix between software license fees and subscriptions, hosted products and other services impact the Company's Gross Profit in any given reporting period. Gross Profit can also be affected by changes in the exchange rate between Canadian and U.S. dollars, given that U.S. dollar sales represent 95% or more of total sales.

Cost of goods sold for the three months ended October 31, 2020, was \$510,774 compared to \$452,659 in the corresponding period in 2019. The overall Gross Profit achieved in the fourth quarter of 2020 was \$725,180 or 58.7%, compared to Gross Profit for the corresponding period in 2019 of \$654,724 or 59.1%, a decrease in Gross Margin percentage of 0.4 percentage points.

Selling Expenses

Three months ended October 31, 2020 compared to Three months ended October 31, 2019

Selling expenses are comprised of direct selling and marketing expenses and the salaries of employees whose principal function is sales and marketing. Selling expenses for the three months ended October 31, 2020, totaled \$149,056, an increase of \$8,907 or 6.4% from \$140,149 in the corresponding period of 2019. Selling expense was 12.1% of revenue in the fourth quarter of 2020 as compared to 12.7% in the 2019 same quarter, recognizing that revenues in the 2020 period were up \$128,571 or 11.6% from the 2019 comparative period.

General and Administration Expenses

Three months ended October 31, 2020 compared to Three months ended October 31, 2019

General and administration ("G&A") expense consists primarily of salaries, benefits and overhead expenses, corporate maintenance charges, occupancy, professional fees and travel.

G&A expense totaled \$211,323 in the three months ended October 31, 2020, as compared to \$175,713 in the 2019 comparative period, an increase of \$35,610 or 20.3%.

G&A expense increased in the current quarter primarily due to an additional provision of \$15,000 accrued in respect of the Company's exposure to US State sales tax as well as higher staff and director costs of \$19,102. Various other G&A costs increased by \$1,508, in aggregate, period-over-period resulting in the total expense in the quarter ended October 31, 2020, being higher by \$35,610 versus the comparative quarter.

Depreciation of property and equipment for the three months ended October 31, 2020, of \$1,825 decreased by \$120 or 6.2% from \$1,945 in the same period of 2019. The level of amortization is a result of the Company incurring only minor expenditures for property and equipment over the last several years.

Depreciation of the right-of-use asset for the three months ended October 31, 2020, is \$16,152 (2019 – \$nil). As described below, and in Note 3 of the Financial Statements, on November 1, 2019, the Company adopted IFRS 16 – Leases. The adoption of IFRS 16 has resulted in the recognition of a right-of-use asset in respect of the Company’s operating premises lease. The right-of-use asset is depreciated on a straight-line basis over the lease term, which expires December 31, 2021.

With the increase in sales, as noted above, and the increase in G&A expenses, the G&A expense ratio as compared to revenue was 17.1% in the fourth quarter of 2020 as compared to 15.9% in the 2019 fourth quarter.

Employee long term bonus plan termination expense

As described below and in Note 15 of the Financial Statements, on October 30, 2020, the Board of Directors, with the concurrence of the Employee Long Term Bonus Plan (the “Plan”) Employees, terminated the Plan. As at October 31, 2020, the Company has recorded a liability for the total value of \$3,949,697 payable in accordance with the termination of the Plan. In the quarter ended October 31, 2020, \$3,289,913 was expensed in the statements of comprehensive income. \$185,260 was expensed in cost of sales, \$107,240 in selling expenses, \$16,100 in general and administration expenses, and \$2,981,313 in employee long term bonus plan termination expense. Bonuses not under the Plan, totalling \$150,000 and previously accrued in fiscal year 2020, up to July 31, 2020, in cost of sales (\$98,220), selling expenses (\$39,705) and general and administration expenses (\$12,075), were reversed in the quarter ended October 31, 2020.

Financing and Other Costs and Income

Other than trade and other payables, income taxes payable, amounts due in accordance with the termination of the employee long term bonus plan, and a lease liability, the Company has no debt outstanding and, other than a finance cost on the lease liability, incurred no interest expense in respect of outstanding debt in the current or comparative period.

Interest income

The Company held a \$4,230,000 term deposit which matured on November 26, 2020, and bore interest at 1.7% per annum, and a \$400,000 term deposit which matured on February 19, 2021, and bore interest at 1.02% per annum. In respect of these term deposits, for the quarter ended October 31, 2020, \$19,153 of interest income was recognized (\$10,082 for the quarter ended October 31, 2019).

Finance cost on lease liability

As described below, and in Note 3 of the Financial Statements, on November 1, 2019, the Company adopted IFRS 16 – Leases. The adoption of IFRS 16 has resulted in the recognition of a lease liability in respect of the Company’s operating premises lease expiring December 31, 2021. Each lease payment included in the lease liability is apportioned between the repayment of the liability and a finance cost. For the three months ended October 31, 2020, the finance cost recognized was \$860 (2019 – \$nil).

Gain (loss) on foreign exchange

The Company recognized a loss on foreign exchange of \$5,465 in the fourth quarter of 2020, whereas a loss of \$1,215 was experienced in the comparative quarter of 2019. This results in a decrease in income of \$4,250 in the 2020 fourth quarter as compared to the 2019 same period. The loss on foreign exchange recognized in the quarter ended October 31, 2020, is a result of both the large number of clients that are domiciled in the USA, which are invoiced for services in US dollars, along with the fluctuation in the Canadian dollar vis-à-vis the US dollar occurring during the quarter. The Company invoices its foreign customers in US dollars and recognizes a foreign exchange gain (loss) when the Canadian dollar amount of the receivable at period end, or the amount received in the period, is greater (less) than at the time of invoicing.

Provision for Income Taxes

The basic rate of 26.50% was applied to the pre-tax loss in the 2020 fourth quarter of \$2,603,685 (2019 – basic rate of 26.50% and pre-tax income of \$347,729), resulting in a current income tax recovery of \$817,168 (2019 – expense of \$108,460). The reversal of temporary differences resulted in a deferred income tax expense of \$127,000 in the fourth quarter of 2020 (2019 – recovery of \$16,000).

As a result of recognizing a deferred income tax recovery of \$63,000 in the first quarter of 2020, \$1,000 in the second quarter, \$65,000 in the third quarter and a deferred income tax expense of \$127,000 in the fourth quarter, at October 31, 2020, the Company had tax assets totaling \$55,000 (October 31, 2019 – \$53,000). This asset primarily relates to deferred tax assets from deferral of capital cost allowance and the amount currently not deductible under the employee long term bonus plan.

Comprehensive Income and Income Per Share

As a result of the factors discussed above, the comprehensive loss after tax for the three months ended October 31, 2020 was \$1,913,517 as compared to income of \$255,269 in the three months ended October 31, 2019.

Three months ended October 31,

	2020	2019
	\$	\$
Comprehensive income (loss)	(1,913,517)	255,269
Income (loss) per share:		
Basic	(0.07)	0.01
Diluted	(0.07)	0.01

For the three months ended October 31, 2020, the weighted average number of shares outstanding used to calculate basic income per share was 27,286,332 (2019 – 27,286,332).

Year ended October 31, 2020 compared to Year ended October 31, 2019

Revenue

	2020	2019*	Change	Change %
	\$	\$	\$	
Software subscriptions, hosted services, maintenance and product support	4,705,644	4,000,859	704,785	17.6%
Licences	-	31,428	(31,428)	-100.0%
Professional services	40,306	86,213	(45,907)	-53.2%
	4,745,950	4,118,500	627,450	15.2%

**In the past, all income from the right to use Currency Controller was classified as one-time revenue from licences. The Company reevaluated the nature of its Currency Controller offerings and has now reclassified the software-as-a-service income as recurring revenue from software subscriptions and hosted services.*

Revenue in the year ended October 31, 2020, increased in comparison to the same period in the prior year. The Company's total sales for the year ended October 31, 2020, were \$4,745,950 as compared to \$4,118,500 for the corresponding period in 2019, an increase of \$627,450 or 15.2%. The Company continues to see growth in its "software-as-a-service" offerings and benefits from this model as the services are paid monthly.

The Company generates software revenue from Cirreon and Currency Controller software subscriptions and hosted services, and in the past from the sale of license agreements to use its software products, upgrading legacy license holder's systems, training, consulting and from recurring revenues for maintenance and product support of legacy systems. The majority of the Company's legacy licensed systems customers renew their product support agreements annually, in order to stay current with new features and developments. A small number of Cirreon license agreements have been granted to distributors where the product has been customized to meet the needs of the distributor's clients. Such licenses are for definitive periods and are for defined usage with normal "SaaS" monthly fees.

Recurring revenue, including maintenance, product support, software subscriptions and hosted services (SaaS) revenue for the year ended October 31, 2020, represented \$4,705,644 of the total revenue compared to \$4,000,859 for the corresponding twelve months the previous year, an increase of \$704,785 or 17.6%. Recurring revenue represented 99.2% of total sales revenue in the year ended October 31, 2020, as compared to 97.1% in the same twelve months of fiscal 2019.

Currency Controller license fees for the year ended October 31, 2020, were \$nil compared to \$31,428 for the 2019 comparative period.

Cost of Goods Sold and Gross Profit

Year ended October 31, 2020 compared to Year ended October 31, 2019

Historically, the sales mix between software license fees and subscriptions, hosted products and other services impact the Company's Gross Profit in any given reporting period. Gross Profit can also be affected by changes in the exchange rate between Canadian and U.S. dollars, given that U.S. dollar sales represent 96% or more of total sales.

Cost of goods sold for the year ended October 31, 2020, was \$1,973,381 compared to \$1,367,785 in the corresponding period in 2019. The overall Gross Profit achieved in fiscal year 2020 was \$2,772,569 or 58.4%, compared to Gross Profit for the corresponding period in 2019 of \$2,750,715 or 66.8%, a decrease in Gross Margin percentage of 8.4 percentage points. This decrease is from a \$433,293 amount accrued in cost of sales in the current year in accordance with the termination of the Employee Long Term Bonus Plan, as described below and in Note 15 of the Financial Statements.

Selling Expenses

Year ended October 31, 2020 compared to Year ended October 31, 2019

Selling expenses are comprised of direct selling and marketing expenses and the salaries of employees whose principal function is sales and marketing. Selling expenses for the year ended October 31, 2020, totaled \$610,628, an increase of \$175,834 or 40.4% from \$434,794 in the corresponding period of 2019. This increase is mostly because of a \$355,273 accrual made in respect of the Employee Long Term Bonus Plan in the current year versus the comparative year (\$81,859), in accordance with the termination of the Plan, as described below and in Note 15 of the Financial Statements, resulting in a \$273,414 higher expense. One-time rebranding and website redevelopment costs of \$69,095 in the comparative period were not incurred in the current period, and travel and trade show attendance costs are lower by \$36,457 in the current year. Various other selling expenses increased by an aggregate of \$7,972 in the current period, resulting in the overall increase in selling expenses of \$175,834. Selling expense was 12.9% of revenue in fiscal year 2020 as compared to 10.6% in the 2019 same period, recognizing that revenues in the 2020 period were up \$627,450 or 15.2% from the 2019 comparative period.

General and Administration Expenses

Year ended October 31, 2020 compared to Year ended October 31, 2019

General and administration ("G&A") expense consists primarily of salaries, benefits and overhead expenses, corporate maintenance charges, occupancy, professional fees and travel.

G&A expense totaled \$749,965 in the year ended October 31, 2020, as compared to \$589,448 in the 2019 comparative period, an increase of \$160,517 or 27.2%.

G&A expense increased in the current year due to a \$75,000 higher provision accrued in respect of the exposure to US State sales tax as well as \$12,315 higher fees incurred for related professional services, higher human resources consulting and recruiting expenses of \$16,995, and higher staff and director compensation costs of \$18,719. Also, a \$16,100 accrual was made in G&A expense in respect of the Employee Long Term Bonus Plan in accordance with the termination of the Plan, as described below and in Note 15 of the Financial Statements. Various other G&A costs increased by \$21,388, in aggregate, period-over-period resulting in the total expense in the year ended October 31, 2020, being higher by \$160,517 versus the comparative period.

Depreciation of property and equipment for the year ended October 31, 2020, of \$6,691 increased by \$360 or 5.7% from \$6,331 in the same period of 2019. The level of amortization is a result of the Company incurring only minor expenditures for property and equipment over the last several years.

Depreciation of the right-of-use asset for the year ended October 31, 2020, is \$64,607 (2019 – \$nil). As described below, and in Note 3 of the Financial Statements, on November 1, 2019, the Company adopted IFRS 16 – Leases. The adoption of IFRS 16 has resulted in the recognition of a right-of-use asset in respect of the Company’s operating premises lease. The right-of-use asset is depreciated on a straight-line basis over the lease term, which expires December 31, 2021.

With the increase in sales, as noted above, and the increase in G&A expenses, the G&A expense ratio as compared to revenue was 27.2% in fiscal year 2020 as compared to 14.3% in the 2019 fiscal year.

Employee long term bonus plan termination expense

As described below and in Note 15 of the Financial Statements, on October 30, 2020, the Board of Directors, with the concurrence of the Employee Long Term Bonus Plan (the “Plan”) Employees, terminated the Plan. As at October 31, 2020, the Company has recorded a liability for the total value of \$3,949,697 payable in accordance with the termination of the Plan. In the year ended October 31, 2020, \$3,785,979 was expensed in the statements of comprehensive income. \$433,293 was expensed in cost of sales, \$355,273 in selling expenses, \$16,100 in general and administration expenses, and \$2,981,313 in employee long term bonus plan termination expense.

Financing and Other Costs and Income

Other than trade and other payables, amounts due in accordance with the termination of the employee long term bonus plan, and a lease liability, the Company has no debt outstanding and, other than a finance cost on the lease liability, incurred no interest expense in respect of outstanding debt in the current or comparative period.

Interest income

The Company held a \$4,230,000 term deposit which matured on November 26, 2020, and bore interest at 1.7% per annum, and a \$400,000 term deposit which matured on February 19, 2021, and bore interest at 1.02% per annum. In respect of these term deposits, for the year ended October 31, 2020, \$70,810 of interest income was recognized (2019 – \$39,233).

Finance cost on lease liability

As described below, and in Note 3 of the Financial Statements, on November 1, 2019, the Company adopted IFRS 16 – Leases. The adoption of IFRS 16 has resulted in the recognition of a lease liability in respect of the Company’s operating premises lease expiring December 31, 2021. Each lease payment included in the lease liability is apportioned between the repayment of the liability and a finance cost. For the year ended October 31, 2020, the finance cost recognized was \$4,370 (2019 – \$nil).

Gain (loss) on foreign exchange

The Company recognized a gain on foreign exchange of \$19,646 in fiscal year 2020, whereas a gain of \$1,319 was experienced in the comparative period of 2019. This results in an increase in income of \$18,327 in 2020 as compared to the 2019 same period. The gain on foreign exchange recognized in the year ended October 31, 2020, is a result of both the large number of clients that are domiciled in the USA, which are invoiced for services in US dollars,

along with the fluctuation in the Canadian dollar vis-à-vis the US dollar occurring during the period. The Company invoices its foreign customers in US dollars and recognizes a foreign exchange gain (loss) when the Canadian dollar amount of the receivable at period end, or the amount received in the period, is greater (less) than at the time of invoicing.

Provision for Income Taxes

The basic rate of 26.50% was applied to the pre-tax loss in the 2020 fiscal year of \$1,483,053 (2019 – basic rate of 26.50% and pre-tax income of \$1,767,025), resulting in a current income tax recovery of \$390,393 (2019 – expense of \$495,028). The year-over-year change in temporary differences resulted in a deferred income tax recovery of \$2,000 in fiscal year 2020 (2019 – recovery of \$27,000).

As a result of recognizing a deferred income tax recovery of \$2,000 in fiscal year 2020, at October 31, 2020, the Company had tax assets totaling \$55,000 (October 31, 2019 – \$53,000). This asset primarily relates to deferred tax assets from deferral of capital cost allowance and the amount currently not deductible under the employee long term bonus plan.

Related Party Transactions

The following summarizes the Company's related party transactions:

- a) Rent and administration expenses in the amount of \$45,600 (2019 – \$45,600) and management fees of \$60,000 (2019 – \$60,000) were incurred in the year ended October 31, 2020, from a company that is partially owned by the CEO of the Company. In addition, consulting expenses for sales and marketing in the amount of \$45,000 were incurred in the year ended October 31, 2020 (2019 – \$45,000) from a company that is controlled by the Founder of the Company.
- b) Included in trade and other payables at October 31, 2020, are amounts due to directors of \$89,412 (October 31, 2019 – \$64,295); an amount due to the CEO of the Company of \$nil (October 31, 2019 – \$1,985); and an amount due to the CFO of the Company of \$12,331 (October 31, 2019 – \$10,170). The related party amounts included in trade and other payables are unsecured and non-interest bearing.

Comprehensive Income and Income Per Share

As a result of the factors discussed above, the comprehensive loss after tax for the year ended October 31, 2020 was \$1,090,660 as compared to income of \$1,298,997 in the year ended October 31, 2019.

Year ended October 31,

	2020	2019
	\$	\$
Comprehensive income (loss)	(1,090,660)	1,298,997
Income (loss) per share:		
Basic	(0.04)	0.05
Diluted	(0.04)	0.05

For the year ended October 31, 2020, the weighted average number of shares outstanding used to calculate basic income per share was 27,286,332 (2019 – 27,286,332).

Liquidity and Capital Resources

General

During the most recent five year period ended October 31, 2019, the Company funded all capital expenditures, operations and debt reduction from a combination of cash flow from operations, the sale of preferred shares, and the renegotiation of its secured debt and debenture.

Notwithstanding Management's strong belief that the trends in the marketplace with respect to the Company's products are positive and improving, there can be no assurance that third party funding will be available in the future on terms acceptable to the Company.

Cash Flow from Operations

The Company had working capital of \$3,413,739 at October 31, 2020, compared to working capital of \$4,638,487 at October 31, 2019. Excluded from the October 31, 2020, working capital calculations are: prepaid expenses of \$68,818 (October 31, 2019 – \$65,313); and deferred revenue of \$267,826 (October 31, 2019 – \$148,249).

For the year ended October 31, 2020, the Company had cash flow from operations of \$1,876,813 as compared to cash flow from operations of \$1,403,486 in the year ended October 31, 2019. The increase in cash flow from operations is primarily from the collection of receivables as well as higher achievement of sales in fiscal year 2020 versus the 2019 period, noting from the statement of cash flows that the amount expensed with the termination of the employee long term bonus plan is a non-cash item at October 31, 2020, as it was paid in fiscal year 2021.

BALANCE SHEET

Short Term Investments

At October 31, 2020, the Company held a \$4,230,000 term deposit (October 31, 2019 - \$2,500,000) which matured on November 26, 2020, and bore interest at 1.7% per annum, and a \$400,000 term deposit (October 31, 2019 - \$nil) which matured on February 19, 2021, and bore interest at 1.02% per annum. As of February 24, 2021, neither term deposit has been renewed. At October 31, 2020, the accrued interest totals \$70,810 (October 31, 2019 – \$39,233) for both term deposits.

Trade and Other Receivables

At October 31, 2020, the Company had trade and other receivables of \$648,868 (October 31, 2019 – \$1,040,099) of which \$17,049 (October 31, 2019 – \$nil) was reallocated to non-current assets. One foreign customer withheld an amount of \$17,049, for value added tax, from a payment made to the Company in respect of a trade receivable. The Company believes the withholding was made in error and the amount will be recovered. However, as it is likely the recovery will not be realized within the next twelve months, the receivable was reallocated to non-current assets.

The amount of receivables over 90 days past due, at October 31, 2020, is \$29,132 (October 31, 2019 – \$315,988). Based on subsequent collections and a review of outstanding balances, the Company believes no provision for expected credit losses is required at this time.

Property and Equipment

Property and equipment are recorded at cost less accumulated amortization and are amortized over their estimated useful lives as follows:

Office equipment	20% declining balance
Leasehold improvements	5 years straight-line

Property and equipment are reviewed for impairment if events or changes in circumstances indicate that the carrying value may not be recovered. An impairment loss is measured as the amount by which the carrying value of the long-lived asset exceeds its recoverable amount.

Deferred Income Tax Asset

In the year ended October 31, 2020, the Company recognized a deferred income tax recovery of \$2,000 and, as a result, at October 31, 2020, the Company had tax assets totaling \$55,000 (October 31, 2019 – \$53,000). The amount of deferred tax asset is based on management's best estimate of probable future taxable income and is subject to a degree of measurement uncertainty.

Right-of-Use Asset and Lease Liability

As described below, and in Note 3 of the Financial Statements, on November 1, 2019, the Company adopted IFRS 16 – Leases. The adoption of IFRS 16 has resulted in the recognition of a right-of-use asset and a lease liability in respect of the Company's operating premises lease expiring December 31, 2021.

Financing Agreements

Other than trade and other payables, a lease liability and amounts accrued in accordance with the termination of the employee long term bonus plan, the Company has no debt outstanding.

Employee Long Term Bonus Plan

On June 29, 2015, the Directors passed a resolution establishing an Employee Long Term Bonus Plan (the "Plan"). The purpose of the Plan was to compensate and reward employees and officers ("Plan Employees"), as determined at the sole discretion of the Directors, upon the occurrence of a change of control event.

On July 2, 2019 the Directors amended the plan to include the Company's President and Chief Operating Officer ("COO") who had become a director of the Company on April 24, 2018. By becoming a director, he was inadvertently excluded from the Plan based on its original wording.

In addition to the above amendment, on July 2, 2019, the Company and its COO entered into an employment agreement which included the following two clauses:

- i) in the event of the COO being terminated without cause or upon his death (either, a “valuation date”), the COO or his estate will be entitled to 40% of the Plan at the valuation date determined by the weighted average trading price of the Company on the TSX-V Exchange for the 20 trading days preceding the valuation date, multiplied by the total number of common shares outstanding on the valuation date or, in lieu of cash settlement, the same number of shares of the Company be registered in his or her name.
- ii) if a termination event as set out above or change of control event as set out in the Plan resolution has not occurred before December 31, 2021, the COO will have the right to receive 40% of the Plan value as calculated above as of December 31, 2021.

The amounts due to the COO under this Plan were being recognized as an expense over the vesting period from July 2, 2019 to December 31, 2021. Based on the closing share price at October 31, 2019, and the number of outstanding shares, the total value of the amount due to the COO at the end of the vesting period was estimated to be \$1,227,888. As at October 31, 2019, \$163,718 of this award had been recorded as a liability and expensed in the statements of comprehensive income. \$81,859 was expensed in cost of sales and \$81,859 in selling expenses.

On October 30, 2020, the Directors, with the concurrence of the Plan Employees, terminated the Plan. The payout amount agreed to was \$3,949,697, of which three-quarters (\$2,962,272) was payable in cash and one-quarter (\$987,425) to be settled through common shares of the Company. The balance of the termination proceeds (\$987,425) has been held by the Company pending upon a decision by the recipients as to how they wish to acquire the common shares of the Company. The recipients in late January 2021 determined that they would accept an offer to acquire common shares from the CEO using the balance of the termination proceeds (\$987,425) and close the transaction before the end of February 2021. As at October 31, 2020, the Company has recorded a liability for the total value of \$3,949,697 payable in accordance with the termination of the Plan. In the year ended October 31, 2020, \$3,785,979 was expensed in the statements of comprehensive income. \$433,293 was expensed in cost of sales, \$355,273 in selling expenses, \$16,100 in general and administration expenses, and \$2,981,313 in employee long term bonus plan termination expense.

Contractual Obligations

A summary of the Company's undiscounted contractual obligations, at October 31, 2020:

	Total	Less than 1 year	1 to 5 years
	\$	\$	\$
Trade and other payables	357,385	357,385	-
Income taxes payable	-	-	-
Premises lease	78,750	67,500	11,250
Employee long term bonus plan	3,949,697	3,949,697	-
	4,385,832	4,374,582	11,250

Capital Expenditures

The Company's primary capital expenditure activities in the past involved the acquisition of deferred development of technology, property and equipment purchases, and capital investments into intellectual property. During fiscal year 2020, capital expenditures were \$9,906 as compared to \$13,415 in fiscal year 2019.

Summary of Significant Accounting Policy Choices or Changes under IFRS

The Company's significant accounting policies have been disclosed in Note 2 of the financial statements.

Foreign currency translation

The Company uses the Canadian dollar as the Company's presentation currency. IFRS requires the assessment of functional currency for the parent and each subsidiary. The functional currency for the Company was determined to be Canadian Dollars.

Property and equipment

The Company uses an historic cost model in reporting its property and equipment.

Management has concluded that there was no impairment in the current and comparative period.

Income taxes

Income tax expense is recognized in net income (loss) except to the extent that it relates to a business combination, or items recognized directly in equity. Income taxes are calculated using the asset and liability method of accounting for income taxes. Under the asset and liability method, deferred tax assets and liabilities are recognized for the deferred tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax basis and for tax losses and other deductions carried forward.

Deferred income tax assets and liabilities are calculated using substantively enacted tax rates expected to apply when the asset is realized or the liability is settled. An asset is recognized on the balance sheet when it is probable that the future economic benefits will flow to the entity and the asset has a cost or value that can be measured reliably. The effect on deferred tax assets and liabilities of changes in tax rates are recognized in net income (loss) in the period in which the change is substantively enacted.

Adoption of Accounting Standards

On November 1, 2019, the Company adopted IFRS 16 – Leases. IFRS 16 provides a single lessee accounting model, requiring the recognition of assets and liabilities for all leases, unless the lease term is 12 months or less, or the underlying asset has a low value. The adoption of IFRS 16 has resulted in the recognition of right-of-use assets and lease liabilities for all operating leases where the Company is a lessee. The Company transitioned to IFRS 16 in accordance with the modified retrospective approach, with the cumulative effect of initially applying the new standard, which was nil, recognized in retained earnings on November 1, 2019. The prior year's figures were not adjusted.

The following table summarizes the adjustments to opening balances resulting from the initial adoption of IFRS 16:

	As previously reported under IAS 17 October 31, 2019	IFRS 16 transition adjustments	Balance at November 1, 2019
	\$	\$	\$
Assets			
Right-of-use asset	-	139,980	139,980
Liabilities and shareholders' equity			
Current portion of lease liability	-	63,130	63,130
Long-term lease liability	-	76,850	76,850
Deficit	(1,151,274)	-	(1,151,274)

Upon adoption of IFRS 16, the Company recognized lease liabilities in relation to leases which have previously been classified as operating leases under the principles of IAS 17. These liabilities are measured at the present value of the remaining fixed lease payments, discounted using the lessee's incremental borrowing rate as of November 1, 2019. The lessee's incremental borrowing rate applied to lease liabilities recognized in the balance sheet on November 1, 2019 was 4.0%.

The following table reconciles the operating lease commitments as at October 31, 2019 to the opening balance of lease liabilities as at November 1, 2019:

	\$
Operating lease commitment as at October 31, 2019	149,640
Less: effect of discounting using the lessee's incremental borrowing rate	(6,270)
Less: short-term leases	(3,390)
Lease liability recognized as at November 1, 2019	139,980

The associated right-of-use asset was measured as if the standard had been applied since the commencement date of the lease, but discounted using the lessee's incremental borrowing rate at the date of initial application.

In applying IFRS 16 for the first time, the Company has used the following practical expedients permitted by the standard:

- the Company has excluded initial direct costs in the measurement of the right-of-use asset on transition; and
- the Company accounted for real estate operating leases with a remaining lease term of less than 12 months as at October 31, 2019 as short-term leases.

Recent Accounting Pronouncements

Certain new standards and pronouncements were issued by the IASB or the IFRS Interpretations Committee (“IFRIC”) that are mandatory for accounting periods beginning on or after November 1, 2020. At the present time, the Company does not believe any known, future changes to IFRS will have a direct impact on the Company based on its current operations. If the Company determines that any amendments or proposed changes will impact the financial statements, the Company will disclose the details of those updated standards at that time.

Additional Information

Additional information relating to the Company including the interim and annual financial statements are available on SEDAR at www.sedar.com.

Outstanding Share Data

Summary of securities issued and outstanding as at October 31, 2020

<u>Class</u>	<u>Authorized</u>	<u>Issued and Outstanding</u>
Common	Unlimited	27,286,332

No common shares are reserved for issuance with respect to Options granted under the Company's stock option plan as at October 31, 2020.

Disclosure Controls and Procedures and Internal Control over Financial Reporting

The Company's Chief Executive Officer and Chief Financial Officer are responsible for establishing and maintaining the Company's disclosure controls and procedures and internal control over financial reporting for the issuer. They are assisted in this responsibility by the Management team. The Chief Executive Officer and Chief Financial Officer, after evaluating the effectiveness of the Company's disclosure controls and procedures and the design of internal controls at October 31, 2020, have concluded that the Company's disclosure controls and procedures are adequate and effective to ensure that material information relating to the Company would have been known to them. Through the evaluation of the design of its internal controls the Company has identified an internal control weakness in the financial reporting process, specifically a lack of segregation of duties in the accounting process. This situation is common to many small companies. In order to mitigate the impact of this weakness and to ensure quality financial reporting, there are supervisory controls exercised by management and audit committee oversight, and interim and annual financial statements are reviewed by the Company's board. While the deficiency in segregation of duties could lead to a material

misstatement in the financial statements, management believes that its supervisory and review controls are sufficient to prevent a material misstatement from occurring.

Critical Accounting Estimates

The preparation of financial statements requires management to make judgments, estimates and assumptions that effect the application of policies and reported amounts of assets and liabilities, revenue and expenses and the accompanying notes. Actual results could differ from these estimates under the circumstances. Accounting estimates will, by definition, seldom equal the actual results. The areas that management makes critical estimates, assumptions and judgments are useful lives and impairment of property and equipment, probable future taxable income, probable change in control event occurring, recoverability of deferred income tax assets, and functional currency of the Company. Actual results could differ from those estimates.

Investor Relations

Personnel employed directly by the Company handle all investor relations. The duties include news releases, investor communications and general day to day operations of this department.

Legal Proceedings

There are no outstanding legal proceedings.

Environmental Issues

Given the nature of the Company's business, there are no material environmental issues.

Risk Factors

Dependence on Management

The Company's success is dependent on its founders, directors and management team. The loss of the services of key personnel could make it more difficult to successfully operate the Company's business and pursue its business goals.

Seasonality and Inflation

Sales of the Company's products are generally not seasonal. Inflation, in recent years, has not adversely affected the Company's results of operations and unless inflation increases substantially is not expected to adversely affect the Company in the future.

Market Risks

Market risks represent the risk of loss that may impact the financial statements of the Company due to adverse changes in financial market prices and rates. The Company's market risk is primarily the result of fluctuations in interest rates and in foreign currency values, particularly the United States dollar. Management monitors the movement in interest rates and

currency exchange rates and, on that basis, decides on the appropriate measures to take. Interest rates and exchange rates at the present time are such that no measures are being taken at this time.

The Company does not hold or issue financial instruments for trading purposes.

Market Condition Risks

The Company's products are sold to large participants in the currency management marketplace including banks, currency providers, retail service providers and in turn their retail clients. While these participants are interested in improving their efficiency in managing and handling currency, economic uncertainty could cause them to restrict capital budgets required to bring this efficiency to their operations. Further, the merger and acquisition activity in the financial services sector at the present time creates both an opportunity and risk for suppliers to the industry. When two banks merge, the continuing entity usually selects one technology provider for a given function. Our experience in the past would suggest that the provider with the largest installed base in the combined entity will replace the provider with the smaller installed base, predicated upon a smaller cost of conversion rather than ultimate efficiency of one service versus another. The good news, however, is that currency management and handling systems are absolutely required by the surviving entity.

While retailers may not be prepared to make capital acquisitions of sophisticated cash and coin handling systems, the major currency providers and carriers have for the last few years been transitioning their business to the provision of a complete turnkey service as opposed to merely transporting currency to and from retail establishments. Our "SaaS" Cirreon technology for this market is leading edge and has been adopted by the largest of these currency transport and providers.

Financing Risk

There is limited risk associated with the Company's ability to secure additional financing.

Competition Risk

The Company's business is in a competitive market and it competes with companies that have greater resources, experience and market stature. However, our products are considered by the marketplace to be "state-of-the-art" and the stature of our distributor marketing partners mitigate the competitive risk.

Product Performance and Availability Risk

The Company's products are tested extensively and must meet certain quality assurance tests prior to delivery to customers. However, many of the products sold to the market utilize subassemblies produced by other manufacturers. Product failures or lack of availability can result in a number of risks to the business including: market reputational risks and warranty/cost of goods expense risks.

Novel Coronavirus (“COVID-19”)

Since March 2020, the outbreak of the novel strain of coronavirus, specifically identified as "COVID-19", has resulted in governments worldwide enacting emergency measures to combat the spread of the virus. These measures, which include the implementation of travel bans and self-imposed quarantine periods, have caused material disruption to businesses globally resulting in an economic slowdown. The Company cannot accurately predict the continued impact COVID-19 will have on its operations and the ability of others to meet their obligations with the Company.

Market for Securities

The common shares of the Company are listed and posted for trading on the TSX Venture Exchange under the trading symbol “CTZ”.

Toronto, Ontario
February 24, 2021