



Management's Discussion & Analysis

For the three and nine months ended
September 30, 2020 and 2019

Vitalhub Corp.
480 University Avenue, Suite 1001, Toronto, ON M5G 1V2

GENERAL INFORMATION

The following Management's Discussion and Analysis of Financial Conditions and Results of Operations ("MD&A") prepared as of November 24, 2020 supplements, but does not form part of the interim condensed consolidated financial statements and notes of Vitalhub Corp. ("Vitalhub", or the "Company") for the three and nine months ended September 30, 2020 and 2019.

The Company prepares its interim condensed consolidated financial statements in accordance with International Financial Reporting Standards ("IFRS") as set out in the Chartered Professional Accountants Canada Handbook ("CPA Canada Handbook"). All financial information contained in this MD&A and in the interim condensed consolidated financial statements have been prepared in accordance with IFRS except for certain "Non-IFRS Measures" on page 14 of this MD&A.

All currency amounts in this MD&A are expressed in Canadian dollars, unless specified otherwise.

COMPANY PROFILE

Based in Toronto, Ontario, Vitalhub and its subsidiaries develop mission-critical technology solutions for Health and Human Services providers in the Mental Health (Child through Adult), Long Term Care, Community Health Service, Home Health, Social Service and Acute Care sectors. VitalHub technologies include Blockchain, Mobile, Patient Flow, Web-Based Assessment and Electronic Health Record solutions.

The Company has a robust two-pronged growth strategy, targeting organic growth opportunities within its product suite, and pursuing an aggressive M&A strategy. The Company delivers its suite of products to its 200+ corporate customers across North America, Europe, Australia and the Middle East

Vitalhub 's original technology was built at Mount Sinai Hospital in Toronto, with the goal of providing clinicians easy access to data from multiple disparate electronic medical records and other patient information systems that the hospital had invested a substantial amount into implementing. Vitalhub was a private company incorporated in 2010, when it received investment funding from MaRS Innovation as well as an angel investor. They continued to fund the Company, primarily through debt, through to April 2016. In May 2016, the Company was restructured and sold to 2514987 Ontario Inc., an arm's length corporation owned by Dan Matlow (CEO and President of Vitalhub) and Brian Goffenberg (CFO and EVP of Vitalhub). In November 2016, the new management took the Company public by completing a reverse takeover transaction with Vitalhub acquiring all the controlling interest in Quinsam Opportunities I Inc. ("QOP"). Upon completion of the transaction, QOP changed its name to Vitalhub Corp., and commenced trading on the TSXV Venture Exchange under the symbol "VHI" on December 2, 2016.

COMPANY HIGHLIGHTS

- **Revenue** for the three months ended September 30, 2020 was \$3,192,166 as compared to \$2,395,662 for the three months ended September 30, 2019, an increase of \$796,504 or 33.2%. Revenue for the nine months ended September 30, 2020 was \$8,711,060 as compared to \$7,667,264 for the nine months ended September 30, 2019, an increase of \$1,043,796 or 13.6%.
- **The Company defines Annualized Contract Value (“ACV”) of recurring revenue as the contracted annual renewable software license fees and maintenance services.** For the quarter ACV grew organically by \$543,258 or 7.25%. and by \$5,525,327 or 73.8% from acquisitions as compared to the prior quarter ended June 30, 2020 of \$7,491,841. The ACV of recurring revenue at September 30, 2020 was \$13,560,696 as compared to \$5,579,377 at September 30, 2019, an increase of 143%. ACV is a non-IFRS measure
- **Net loss** for the three months ended September 30, 2020 was \$1,065,505 as compared to a loss of \$475,295 for the three months ended September 30, 2019, an increase of \$590,210. Net loss for the nine months ended September 30, 2020 was \$1,450,504 as compared to \$625,774 for the nine months ended September 30, 2019, an increase of \$824,730. The majority of the loss was due to business acquisition, restructuring and integration costs of \$820,237 for the quarter and \$1,075,803 for the nine months ended September 30, 2020.
- **EBITDA (defined as earnings before interest, taxation, depreciation and amortization)** for the three months ended September 30, 2020 was (\$419,362) as compared to \$445,290 for the three months ended September 30, 2019, a decrease of \$864,852. EBITDA for the nine months ended September 30, 2020 was \$273,840 as compared to \$1,349,939 for the nine months ended September 30, 2019. The majority of the decrease in EBITDA was due to business acquisition, restructuring and integration costs of \$820,237 for the quarter and \$1,075,803 for the nine months ended September 30, 2020. EBITDA is a non-IFRS measure.
- **Adjusted EBITDA (defined as earnings before interest, taxation, depreciation, amortization, share based compensation, business acquisition, restructuring and integration costs and other one time costs)** for the three months ended September 30, 2020 was \$502,595 as compared to \$523,669 for the three months ended September 30, 2019, a decrease of \$21,074. Adjusted EBITDA for the nine months ended September 30, 2020 was \$1,539,136 as compared to \$1,573,116 for the nine months ended September 30, 2019. Adjusted EBITDA is a non-IFRS measure.
- **Adjusted EBITDA as a percentage of revenue** for the three months ended September 30, 2020 was 16% as compared to 22% for the three months ended September 30, 2019. Adjusted EBITDA as a percentage of revenue for the nine months ended September 30, 2020 was 18% as compared to 23% for the nine months ended September 30, 2019. Due to the relatively high amortization of intangibles from acquisitions and periodic restructuring and integration costs from acquisitions management believes that Adjusted EBITDA as a percentage of revenue is a relevant KPI to measure. Adjusted EBITDA as a percentage of revenue is a non-IFRS measure.
- **During the quarter, the Company completed two acquisitions, marking a total of eight acquisitions to date.** Intouch with Health Ltd. (“Intouch”), and Transforming Systems Ltd. (“Transform”), were acquired with the purchase of all the issued and outstanding shares. Intouch had total revenue (unaudited) of GBP \$3,141,975 of which GBP \$1,329,198 were recurring for the 12-month period ending July 31, 2020. Transform had total revenue (unaudited) of GBP \$2,218,192, of which GBP \$1,880,962 were recurring for the 12-month period ending July 31, 2020.
- **On Sept 15, 2020, the Company closed a non-brokered private placement of 1,000,000 common shares at a price per share of \$2.20 for total gross proceeds of \$2,200,000.** Use of proceeds from the Offering will be for future acquisition purposes, and to advance the Company’s M&A strategy.
- **Subsequent to the quarter, the Company closed a bought deal offering with gross proceeds of approximately \$16,996,248.** A total of 5,860,775 common shares of the Company were sold at a price of \$2.90 per common share.

SUMMARY OF OPERATING RESULTS

This report analyses the results for the three and nine months ended September 30, 2020, with comparisons to the same periods for the prior year. The Interim Condensed Consolidated Financial Statements for the three and nine months ended September 30, 2020 and 2019 form an integral part of this Management's Discussion and Analysis. The Interim Condensed Consolidated Financial Statements can be found at www.sedar.com.

	Three months ended September 30, 2020 \$	Three months ended September 30, 2019 \$	% Change	Nine months ended September 30, 2020 \$	Nine months ended September 30, 2019 \$	% Change
Revenues	3,192,166	2,395,662	33.2%	8,711,060	7,667,264	13.6%
Cost of sales	618,482	682,773	(9.4%)	2,264,839	2,099,662	7.9%
Gross Profit	2,573,684	1,712,889	50.3%	6,446,221	5,567,602	15.8%
General and administrative expenses	680,030	559,020	21.6%	2,019,506	1,792,769	12.6%
Sales and marketing expenses	433,933	189,182	129.4%	896,725	562,738	59.4%
Research and development expenses	859,192	622,503	38.0%	1,992,248	1,672,244	19.1%
Depreciation of property and equipment	29,598	21,832	35.6%	82,961	62,508	32.7%
Amortization of intangible assets	541,129	390,166	38.7%	1,427,604	1,118,001	27.7%
Depreciation on right-of-use assets	55,495	48,677	14.0%	162,341	146,308	11.0%
Stock based compensation	101,720	48,751	108.7%	189,493	131,231	44.4%
Business acquisition, restructuring and integration costs	820,237	29,628	2668.4%	1,075,803	251,798	327.2%
Foreign currency loss	97,934	(21,634)	(552.7%)	(1,394)	(61,604)	(97.7%)
Interest expense and accretion (net of interest income)	(59)	528,753	(100.0%)	9,210	756,686	(98.8%)
Interest income from sublease	(404)	(583)	(30.8%)	(1,703)	(1,740)	(2.1%)
Interest expense from lease liabilities	18,509	13,634	35.8%	58,790	42,502	38.3%
Loss on right of use asset and lease liability	0	0	0.0%	0	27,869	(100.0%)
Loss on disposal of property and equipment	0	0	0.0%	0	470	(100.0%)
Current income taxes	1,875	(40,494)	(104.6%)	(14,859)	(37,553)	(60.4%)
Deferred income taxes	0	(41,400)	(100.0%)	0	(111,000)	(100.0%)
Net loss	(1,065,505)	(475,295)		(1,450,504)	(625,774)	

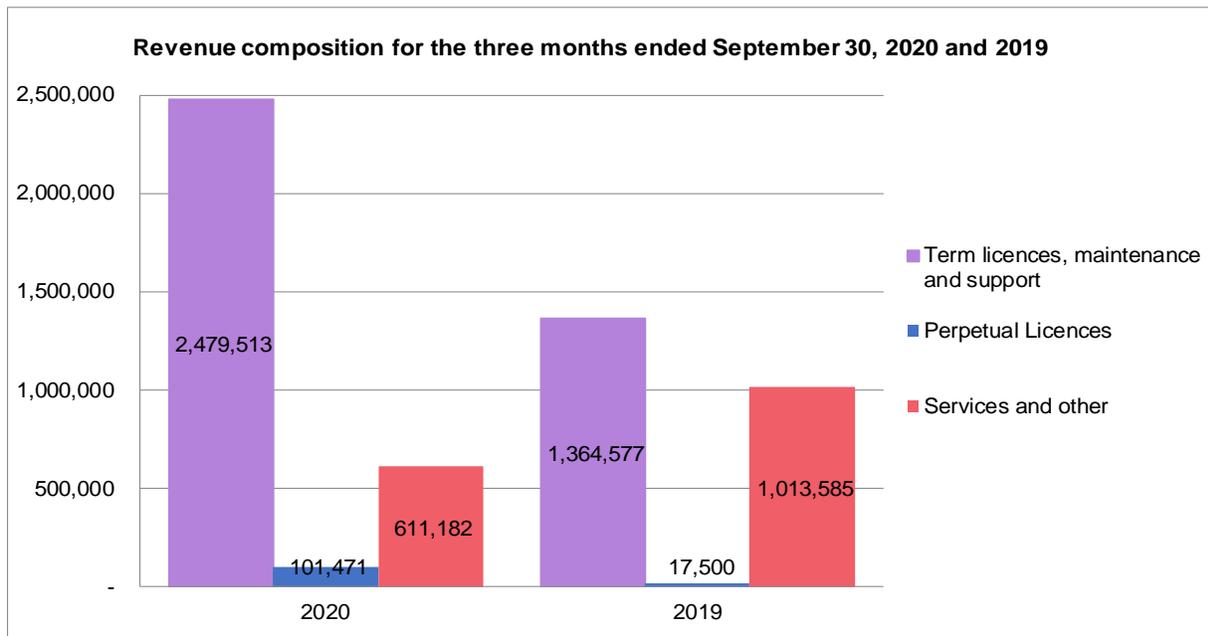
Types of Revenue

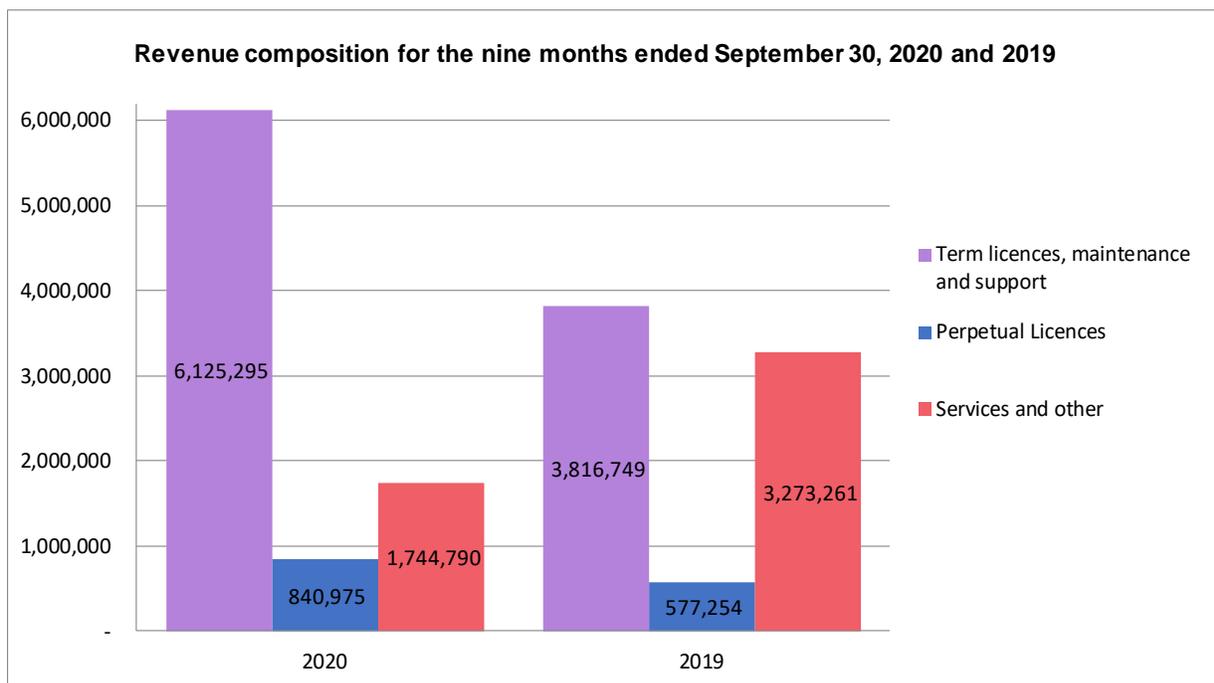
The Company generates revenue from the sale of perpetual and annual renewable software licenses, maintenance and support and professional services. Certain agreements provide for the delivery of application software and continuing post contract services, such as maintenance and support for the application software sold.

Revenue for the three months ended September 30, 2020 was \$3,192,166 as compared to \$2,395,662 for the three months ended September 30, 2019, an increase of \$796,504 or 33.2%. Revenue for the nine months ended September 30, 2020 was \$8,711,060 as compared to \$7,667,264 for the nine months ended September 30, 2019, an increase of \$1,043,796 or 13.6%.

The increase for the three and nine months ended September 30, 2020 is primarily the result of new customer contracts in the period from the inclusion of Intouch and Transform revenues.

Revenue Composition





Annual renewable software licenses and post contract maintenance and support:

Annual renewable software licenses include the right to access the software for a year, technical support and maintenance services. The customer only has the right to access the software for a specified period of time. These services are similar in substance to a subscription, as the Company does not sell one-year licences without technical support and maintenance services, and the revenue is recognized rateably over the term of the agreement from the date the licence term commences.

Post contract maintenance and support revenue consists of fees charged for customer support on software post-delivery. These arrangements include an indeterminable number of acts with revenue from post contract services being recognized rateably over the term of arrangement.

Revenue from software-as-a-service (SaaS) arrangements, which allows customers to use hosted software over a term without taking possession of the software, are provided on a subscription basis. Revenue from the SaaS subscription, which includes the hosted software and maintenance is recognized rateably over the term of the subscription.

Revenue from term licences, maintenance and support for the three months ended September 30, 2020 was \$2,479,513 as compared to \$1,364,577 for the three months ended September 30, 2019, an increase of \$1,114,936 or 81.7%. Revenue from term licences, maintenance and support for the nine months ended September 30, 2020 was \$6,125,295 as compared to \$3,816,749 for the nine months ended September 30, 2019, an increase of \$2,308,546 or 60.5%.

The growth in recurring revenues in both periods supports our ongoing focus to grow our annualised contract vale of recurring revenues, thus de risking the overall business.

Perpetual software licences:

The Company sells on-premise software licenses on both a perpetual and specified-term basis. Revenue from the license of distinct software is recognized at the time that both the right-to-use the software has commenced and the software has been made available to the customer. Revenue from the license of distinct software is recognized at the time that the customer has a perpetual right to use the software freely and the Company has no remaining obligations to perform after delivery of the software. The revenue from these products is recognized when the Company has transferred control to the customer. These conditions generally are met when the application software has been delivered.

Revenue from perpetual software licences for the three months ended September 30, 2020 was \$101,471 as compared to \$17,500 for the three months ended September 30, 2019, an increase of \$83,971 or 479.8%. Revenue from perpetual software licences for the nine months ended September 30, 2020 was \$840,975 as compared to \$577,254 for the nine months ended September 30, 2019, an increase of \$263,721 or 45.7%. While the increase in perpetual license revenues is most welcome the company has a greater focus on obtaining recurring revenues.

Professional services and other income:

Professional services revenue including installation, implementation, training, hardware and customization of software.

Time and materials:

Revenue is recognized as such services are performed based upon agreed upon charge rates with customers.

Fixed price contracts:

Revenue is recognized by the stage of completion of the performance obligation determined using the percentage of completion method for fixed price contracts. The revenue and profit of fixed price contracts is recognized on a percentage of completion basis when the outcome of a contract can be estimated reliably. When the outcome of the contract cannot be estimated reliably but the Company expects to recover its costs, the amount of expected costs is treated as variable consideration and the transaction price is updated as more information becomes known.

In addition, other income consists of miscellaneous income such as grants and interest income which is recognized when received. The timing of revenue recognition often differs from contract payment schedules, resulting in revenue that has been earned but not billed. These amounts are included in other receivables. Amounts billed in accordance with customer contracts, but not yet earned, are recorded and presented as part of deferred revenue.

Revenue from professional services and other for the three months ended September 30, 2020 was \$611,182 as compared to \$1,013,585 for the three months ended September 30, 2019, a decrease of \$402,403 or 39.7%. Revenue from professional services and other for the nine months ended September 30, 2020 was \$1,744,790 as compared to \$3,273,261 for the nine months ended September 30, 2019, a decrease of \$1,528,471 or 46.7%. The decrease is a result of several factors including work stoppages and delays due to the ongoing COVID19 pandemic on some projects. Hospitals and their staff are focussed on dealing with the pandemic and our staff cannot go on site.

EXPENSES AND GROSS PROFIT

Cost of sales

Cost of sales expense consists of commissions, hosting, royalties and employee salaries for development and support staff. Cost of sales for the three months ended September 30, 2020 were \$618,482 as compared to cost of sales of \$682,773 for the three months ended September 30, 2019. Cost of sales for the nine months ended September 30, 2020 were and \$2,264,839 as compared to cost of sales of \$2,099,662 for the nine months ended September 30, 2019.

Gross Profit

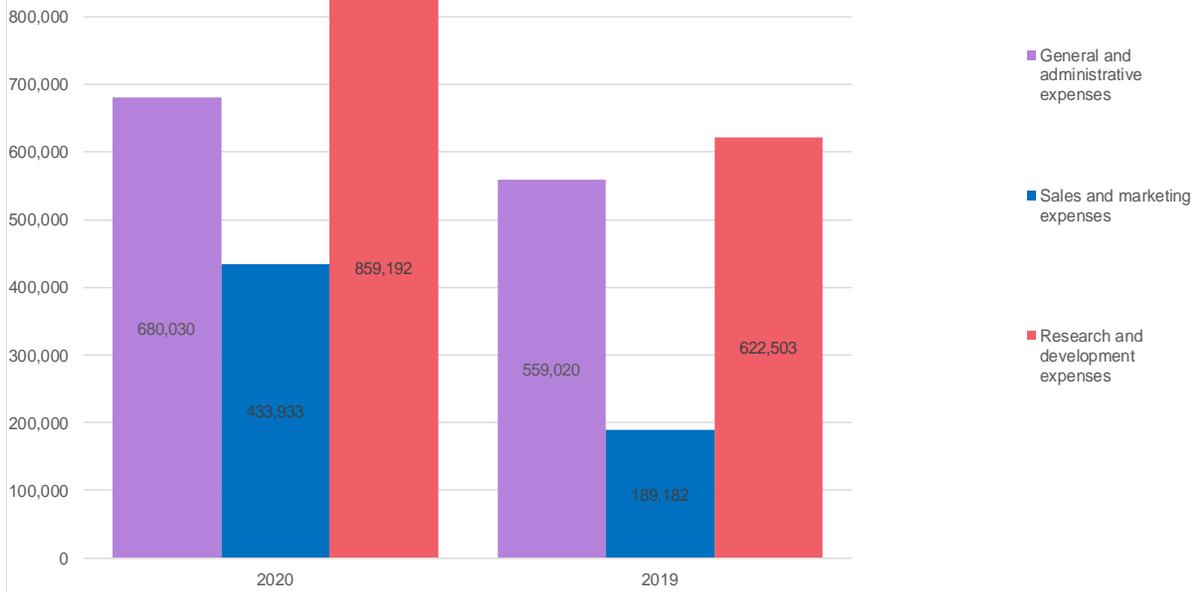
Gross profit for the three months ended September 30, 2020 was \$2,573,684 as compared to \$1,712,889 for the three months ended September 30, 2019, a increase of \$860,795 or 50.3%. Gross profit percentage for the three months ended September 30, 2020 was 80.6% as compared to 71.5% for the three months ended September 30, 2019.

Gross profit for the nine months ended September 30, 2020 was \$6,446,221 as compared to \$5,567,602 for the nine months ended September 30, 2019, an increase of \$878,619 or 15.8%. Gross profit percentage for the nine months ended September 30, 2020 was 74.0% as compared to 72.6% for the nine months ended September 30, 2019.

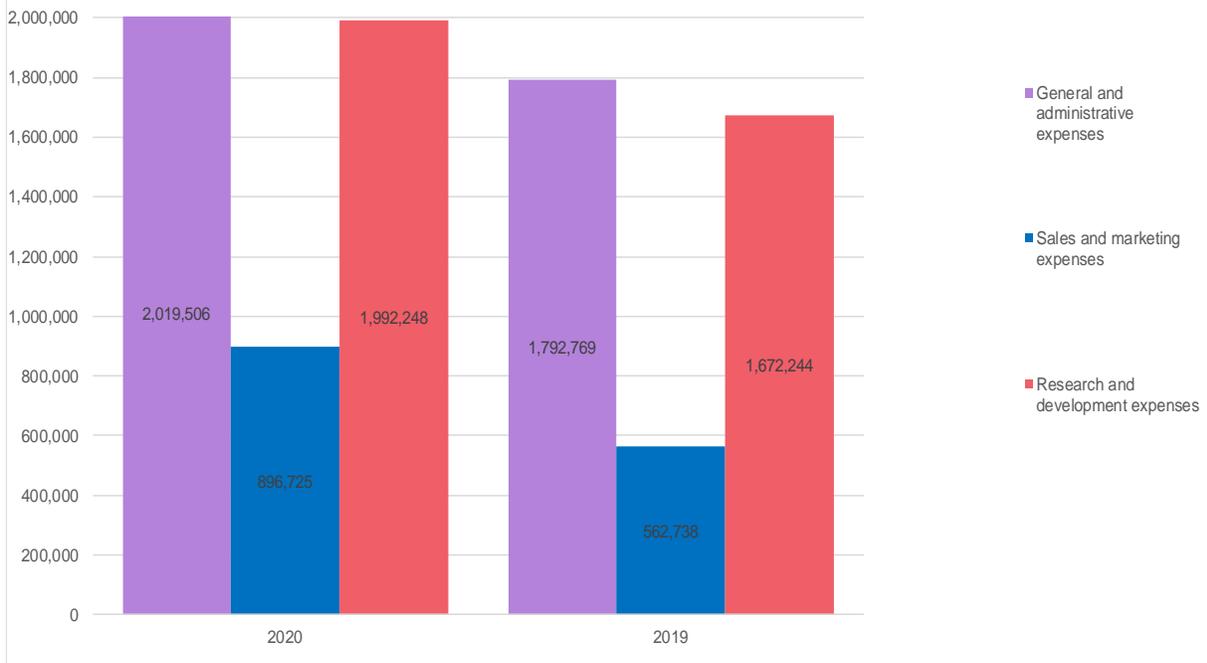
Gross profit as a percentage of revenue changes are largely dependant upon the sales mix, with perpetual and term licences, and maintenance and support generating a higher margin than consulting services revenue.

The positive increase in gross profit percentage is a direct result of both sales mix and managements ongoing effort to reduce cost of sales.

Expenses for the three months ended September 30, 2020 and 2019



Expenses for the nine months ended September 30, 2020 and 2019



General and administrative expenses

General and administrative expenses consist of employee salaries related to finance and administration personnel, professional fees (legal, audit, tax and consultants), public company expenses (listing fees and related expenses), and overhead expenses associated with maintaining the Company's office and premises.

General and administrative expenses for the three months ended September 30, 2020 were \$680,030 as compared to \$559,020 for the three months ended September 30, 2019, an increase of \$121,010 or 21.6%. General and administrative expenses as a percentage of revenue for the three months ended September 30, 2020 were 21% as compared to 23% for the three months ended September 30, 2019.

General and administrative expenses for the nine months ended September 30, 2020 were \$2,019,506 as compared to \$1,792,769 for the nine months ended September 30, 2019, an increase of \$226,737 or 12.6%. General and administrative expenses as a percentage of revenues for the nine months ended September 30, 2020 were 23% as compared to 23% for the nine months ended September 30, 2019.

The increase in both periods is driven primarily by increased costs from acquisitions completed in the quarter offset by cost reductions and a wage subsidy received from the government available during the COVID-19 pandemic.

Sales and marketing expenses

Sales and marketing expenses include the salaries, benefits, and travel costs of our direct sales team, and advertising and marketing costs.

Sales and marketing expenses for the three months ended September 30, 2020 were \$433,933 as compared to \$189,182 for the three months ended September 30, 2019, an increase of \$244,751 or 129.4%. Sales and marketing expenses as a percentage of revenue for the three months ended September 30, 2020 were 14% as compared to 8% for the three months ended September 30, 2019.

Sales and marketing expenses for the nine months ended September 30, 2020 were \$896,725 as compared to \$562,738 for the nine months ended September 30, 2019, an increase of \$333,987 or 59.4%. Sales and marketing expenses as a percentage of revenues for the nine months ended September 30, 2020 were 10% as compared to 7% for the nine months ended September 30, 2019.

The increase in both periods is driven primarily by increased costs from acquisitions completed in the quarter offset by cost reductions and a wage subsidy received from the government available during the COVID-19 pandemic.

Research and development expenses

Research and development ("R&D") expenses consist of the salaries, benefits, travel and training costs of our R&D team.

R&D expenses for the three months ended September 30, 2020 were \$859,192 as compared to \$622,503 for the three months ended September 30, 2019, an increase of \$236,689 or 38.0%. R&D expenses as a percentage of revenue for the three months ended September 30, 2020 were 27% as compared to 26% for the three months ended September 30, 2019.

R&D expenses for the nine months ended September 30, 2020 were \$1,992,248 as compared to \$1,672,244 for the nine months ended September 30, 2019, an increase of \$320,004 or 19.1%. R&D expenses as a percentage of revenues for the nine months ended September 30, 2020 was 23% as compared to 22% for the nine months ended September 30, 2019.

This increase in both periods is primarily due to an increase in research and development expenses from acquisitions made in the quarter by offset by cost reductions and a wage subsidy received from the government available during the COVID-19 pandemic.

Depreciation and amortization

Depreciation consists of depreciation and amortization on the Company's tangible and intangible assets and right of use assets which include computers, furniture and fixtures, leasehold improvements, acquired technologies, customer relationships, brands and premise leases.

Depreciation and amortization for the three months ended September 30, 2020 was \$626,222 as compared to \$460,675 for the three months ended September 30, 2019, an increase of \$165,547 or 35.9%. Depreciation and amortization for the nine months ended September 30, 2020 was \$1,672,906 as compared to \$1,326,817 for the nine months ended September 30, 2019, an increase of \$346,089 or 26.1%. The increases are due to the addition of tangible and intangible assets from the acquisitions completed in the quarter and the related amortization. As we continue to make acquisitions the depreciation and amortization will continue to increase as we write up the intangible assets and then amortize them over five to twelve years. While it is a large item flowing through the Income statement it is a noncash item.

Stock based compensation

Stock based compensation expense for the three months ended September 30, 2020 was \$101,720 as compared to \$48,751 for the three months ended September 30, 2019, an increase of \$52,969 or 108.7%. Stock based compensation expense for the nine months ended September 30, 2020 was \$189,493 as compared to \$131,231 for the nine months ended September 30, 2019, an increase of \$58,262 or 44.4%. The increase is due to options granted during the quarter.

Business acquisition, restructuring and integration costs

Acquisition, restructuring and integration expenses consist of costs incurred to acquire and integrate the businesses purchased as well as expenses incurred to realign parts of the business.

Acquisition, restructuring and integration expenses for the three months ended September 30, 2020 were \$820,237 as compared to \$29,628 for the three months ended September 30, 2019, an increase of \$790,609 or 2668.4%. For the nine months ended September 30, 2020 acquisition, restructuring and integration expenses were \$1,075,803 as compared to \$251,798 for the nine months ended September 30, 2019, an increase of \$824,005 or 327.2%. These expenses were recognized in connection with acquisitions completed in the quarter, with the majority of the costs relating to professional fees to acquire the businesses and employee restructuring that was completed to right size the acquired operations.

Interest and accretion expense (net of interest income)

Interest expense consists of bank charges, interest income and interest related to loans payable and contingent consideration. Interest expense for the three months ended September 30, 2020 was \$18,046 as compared to \$541,804 for the three months ended September 30, 2019, a decrease of \$523,758 or 96.7%. Interest expense for the nine months ended September 30, 2020 was \$66,297 as compared to \$797,448 for the nine months ended September 30, 2019, a decrease of \$731,151 or 91.7%. This decrease is due to the early redemption of debentures in Q3 2019.

Results of Operations

The following table highlights selected financial information for the eight consecutive quarters ended September 30, 2020:

	2020 Q3	2020 Q2	2020 Q1	2019 Q4	2019 Q3	2019 Q2	2019 Q1	2018 Q4
Revenues (\$)	3,192,166	2,748,894	2,770,000	2,560,661	2,395,661	2,827,291	2,444,311	2,215,911
Net income (loss) (\$)	(1,065,505)	179,467	(564,466)	250	(475,295)	(212,035)	61,547	(112,574)
EBITDA (\$)	(419,362)	705,892	(12,690)	(704,462)	445,290	337,118	567,531	333,090
Adjusted EBITDA (\$)	502,595	754,252	282,289	42,254	363,816	552,535	656,765	441,230
Net (loss) income per share - basic and diluted (\$)	(0.04)	0.01	(0.03)	0.00	(0.01)	(0.23)	(0.02)	(0.02)
Weighted average number of shares outstanding - basic	27,237,332	26,615,860	19,441,753	17,134,375	16,028,640	15,989,469	13,475,403	13,256,274
Weighted average number of shares outstanding - diluted	27,237,332	26,723,409	19,441,753	17,134,375	16,028,640	15,989,469	13,475,403	13,256,274

OVERVIEW OF FINANCIAL POSITION

A discussion of the significant changes in the statements of financial position:

	September 30, 2020	December 31, 2019	\$ Change
Cash	8,119,494	1,995,691	6,123,803
Trade and other receivables	4,741,697	1,773,595	2,968,102
Inventoy	335,126	0	335,126
Lease receivable	12,918	34,560	(21,642)
Intangibles and goodwill	35,883,319	18,969,408	16,913,911
Right of use assets	656,610	791,419	(134,809)
Accounts payable and accrued liabilities	4,452,463	2,264,909	2,187,554
Loans payable	1,296,328	1,614,314	(317,986)
Contingent consideration	1,962,897	502,830	1,460,067
Lease liabilities	728,014	862,424	(134,410)
Deferred revenue	7,010,387	2,217,414	4,792,973
Income taxes (recoverable) payable	(7,146)	(7,232)	86

- **Cash** was \$8,119,494, an increase of \$6,123,803 from December 31, 2019. Refer to Liquidity and Capital Resources for a discussion of the changes in cash.
- **Trade and other receivables** increased by \$2,968,102 from December 31, 2019, this is due to seasonal higher billings in the first nine months of the year, a delay in collections due to customers dealing with the COVID 19 pandemic and the inclusion of accounts receivable balances from the two acquisitions in the quarter.
- **Inventory** is a result of the Intouch acquisition and consists of hardware sold to customers to run the Company's software.
- **Intangibles and goodwill** are a direct result of the acquisitions completed and the fair value of acquired technologies, customer relationships, brands and resulting goodwill.
- **Accounts payable and accrued liabilities** increased by \$2,187,554 from December 31, 2019, which is due primarily due to the inclusion of accounts payable balances from the two acquisitions in the quarter.
- **Deferred revenues** were \$7,010,387 representing an increase of \$4,792,973 from December 31, 2019 which is a direct result of both seasonal higher billings in the nine months plus an increase in recurring revenues from the two acquisitions in the quarter.
- **Loans payable** relate to loans assumed upon the Company's acquisitions and additional facilities obtained by the Company.
- **Contingent consideration** is the direct result of possible earnouts on the Company's acquisitions.
- **Income taxes (recoverable) payable and deferred tax liability** are the result of the acquisitions completed by the Company.

OUTSTANDING SHARE DATA

SHARE CAPITAL STRUCTURE

On January 3, 2020, the Company completed a 1:10 reverse stock split. The exercise price or conversion price of, and the number of common shares issuable under, any convertible securities of the Company were proportionately adjusted upon completion of the reverse stock split. References in this MD&A to share amounts, per share data, share prices, exercise prices and conversion prices have been adjusted to reflect the 1:10 reverse stock split.

The authorized capital of the Company consists of an unlimited number of common shares. As at September 30, 2020 the Company had 29,238,539 (December 31, 2019 – 18,017,912) common shares issued and outstanding. As at September 30, 2020 there were 2,291,250 (December 31, 2019 – 2,062,500) warrants outstanding which entitle the holders to purchase one common share of the Company. Stock options outstanding as of September 30, 2020 were 1,648,274 (December 31, 2019 – 1,253,274) which entitle the holders to purchase one common share of the Company. The number of exercisable stock options as at September 30, 2020 was 978,800 (December 31, 2019 – 962,440).

FINANCIAL CONDITION

Liquidity and Capital Resources

CASH (USED IN) OPERATING ACTIVITIES

	Nine months ended September 30, 2020 \$	Nine months ended September 30, 2019 \$	Change \$
Net loss	(1,450,504)	(625,774)	(824,730)
Items not affecting cash	1,902,333	1,706,710	195,623
Net change in non-cash working capital	(840,410)	(1,158,117)	317,707
Cash used in operating activities	(388,581)	(77,181)	(311,400)

- The Company had a net loss of \$1,450,504 for the nine months ended September 30, 2020 compared to a net loss of \$625,774 in the Q2 2019, as described in the Operating Results section of this MD&A.
- Changes in non-cash working capital decreased to \$840,410 in comparison to the prior period. This is primarily due to the repayment of the customer option receivable in the current period, offset by an increase in accounts receivable due to greater revenues and the inclusion of the two acquisitions receivables.
- Cash used in operating activities was \$388,581 for the nine months ended September 30, 2020, compared to \$77,181 for the nine months ended September 30, 2019. This increase is primarily due to the increased amortization on intangibles due to the two acquisitions in the quarter.

CASH (USED IN) INVESTING ACTIVITIES

	Nine months ended September 30, 2020 \$	Nine months ended September 30, 2019 \$	Favourable (Unfavourable) \$
Cash used in investing activities	(9,406,702)	(640,768)	(8,765,934)

Cash used in investing activities of \$9,406,702 relates to the purchase of Intouch and Transform in the quarter as well as investments in computer equipment, furniture and fixtures and leasehold improvements.

CASH PROVIDED BY FINANCING ACTIVITIES

	Nine months ended September 30, 2020 \$	Nine months ended September 30, 2019 \$	Favourable (Unfavourable) \$
Cash provided by financing activities	15,961,198	2,215,776	13,745,422

Cash provided by financing activities was \$15,961,198 for nine months ended September 30, 2020 compared to \$2,215,776 in Q2 2019. The difference is mainly due a bought deal offering completed during Q1 2020 with net proceeds of \$14,149,791 and a non-brokered private placement completed in the current quarter with net proceeds of \$2,188,250.

CREDIT FACILITIES

The Company has an agreement with the Royal Bank of Canada ("RBC") to provide a \$500,000, revolving demand facility, bearing interest at RBC's prime rate plus 1%. The facility is secured by a general security agreement with a first ranking security interest over all property of the Company and guarantees and postponements of claim from the subsidiaries of the Company.

As at September 30, 2020 and December 31, 2019, no amounts have been drawn on this revolving demand facility.

LOANS PAYABLE

The Company assumed a loan from the acquisition of BSharp with The Business Development Bank of Canada ("BDC") in the amount of \$184,680. The loan bears interest at BDC's floating base rate plus 3% and is due September 30, 2022. The loan is repayable in 1 monthly installment of principal of \$3,328 and 59 monthly installments of principal of \$3,240 plus interest, beginning October 31, 2017. The loan is secured by a general security agreement with a second ranking security interest over all property of the Company.

The Company obtained a sale and leaseback loan from RBC in the amount of \$231,215. This loan is secured by the assets sold which consist of leasehold improvements and furniture and fixtures to RBC and is repayable in monthly installments of principal and interest of \$6,974, the loan matures December 27, 2021. The Company has the option to purchase the assets on December 26, 2021 for \$1.

The Company obtained an RBC non-revolving term facility in the amount of \$1,400,000. This loan bears interest at RBC's prime rate plus 2% and is due September 25, 2024. The loan is repayable in monthly installments of principal of \$23,333 plus interest, beginning October 25, 2019. The loan is secured by a general security agreement with a first ranking security interest over all property of the Company, guarantees and postponements of claim by the Company.

The Company assumed two loans from the acquisition of Oculys. The first one with Catalyst loan is repayable in monthly installments of principal and interest of \$314, commencing January 1, 2019, with a maturity of December 1, 2021. The loan bears interest at 12.065%. The second loan with Vault is repayable in monthly installments of principal and interest of \$6,720, commencing April 4, 2019, which was repaid on March 4, 2020.

CONTINGENT OFF-BALANCE SHEET AND OTHER ARRANGEMENTS

The Company has obligations with respect to licence, maintenance, and support arrangements for any 12-month period. This obligation is reflected on the Company's statement of financial position through its deferred revenue balance. Outside of deferred revenue, the Company has no material obligations or contingencies.

Critical Accounting Policies and Estimates

A description of the Company's accounting estimates that are critical to determining the Company's financial results and changes to accounting policies.

The Company's Financial Statements are prepared in accordance with IFRS, which require the Company to make estimates and assumptions that affect the amounts reporting in its Financial Statements. It has identified several policies as critical to the business operations and essential for an understanding of the results of operations. The

application of these and other accounting policies are described in Note 3 of the Company's annual consolidated financial statements. There have been no significant changes in its critical accounting estimates from what was previously disclosed in its MD&A for the year ended December 31, 2019. These policies are incorporated herein by reference. Preparation of the Financial Statements requires the Company to make estimates and assumptions that affect the reported amount of assets and liabilities, disclosure of contingent assets and liabilities at the date of the Financial Statements, and the reporting amounts of revenues and expenses during the reporting period. Actual results could vary significantly from those estimates. Significant areas requiring the Company to makes estimates include: the useful life of and value and assets, the valuation allowance of income tax accounts, the recognition of revenue and accrued liabilities.

INTERNAL CONTROL OVER FINANCIAL REPORTING

During the quarter, there were no changes that are likely to materially affect the internal control over the Company's financial reporting.

Reconciliation and Definition of Non-IFRS Measures

A description and calculation of certain measures used by management

Recurring Revenue

Recurring revenue is defined as annual renewable software licence fees and maintenance services. The Company defines annualized contract value of recurring revenue as the contracted renewable software license fees and maintenance service. As the full value of such contracts is recognized over 12 months, the growth in this value is an important metric for the Company. Recurring revenue and ACV are non-IFRS measures.

The ACV of recurring revenue at September 30, 2020 with existing customers was \$13,560,696 as compared to \$7,430,445 at December 31, 2019, an increase of 83%, and as compared to \$5,579,377 at September 30, 2019, an increase of 143%.

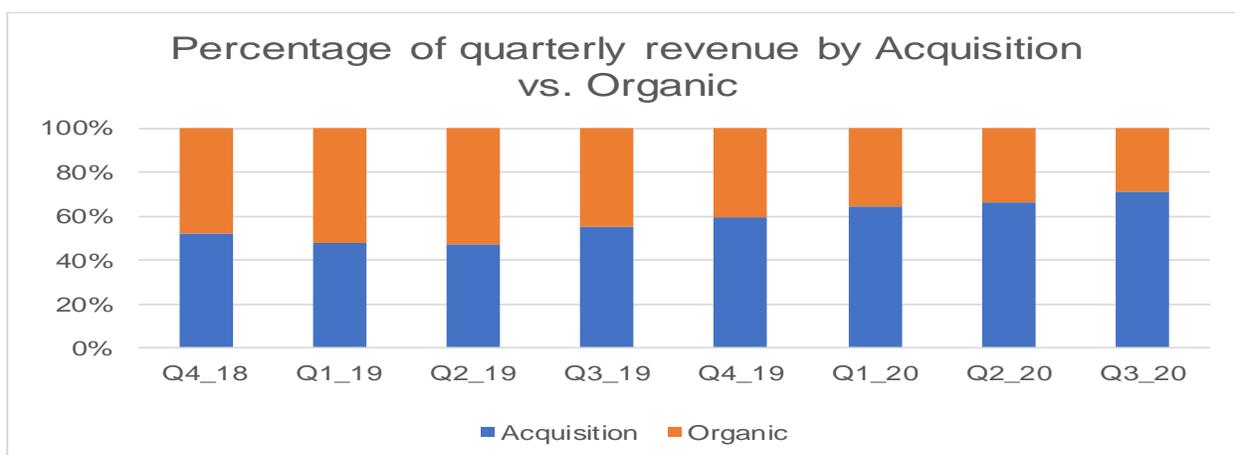
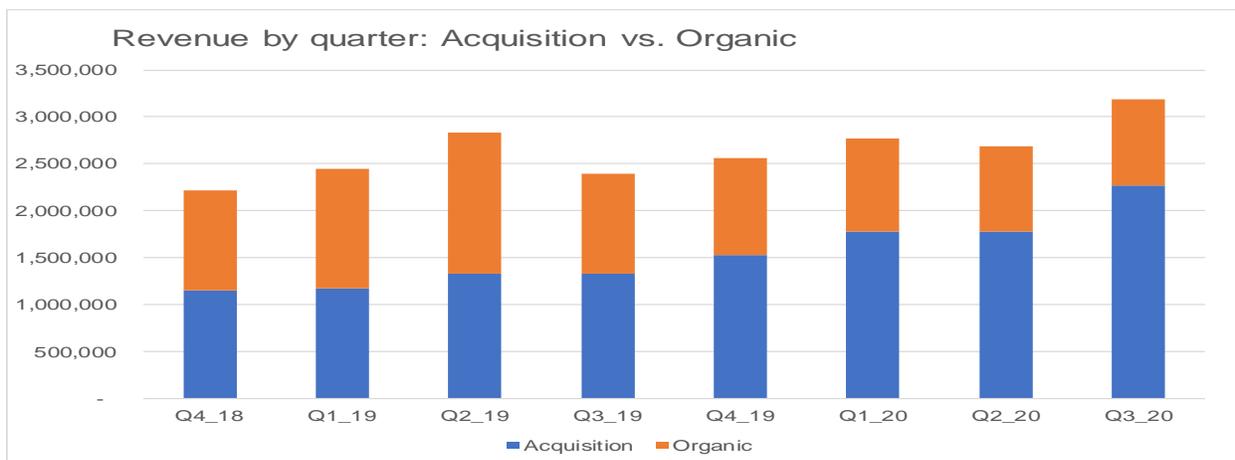
Recurring revenue comprised of 77.7% and 70.3% or \$2,479,513 and \$6,125,295 and of total revenue for the three and nine months ended September 30, 2020 as compared to 57% and 49.8% or \$1,364,577 and \$3,816,749 for the three and nine months ended September 30, 2019.

Acquisition, organic and one-time revenue

The Company has a robust two-pronged growth strategy, targeting organic growth opportunities within its product suite, and pursuing an aggressive M&A plan

Acquisition revenue is defined as the annual contract value of revenues of the Company's at the time of acquisition. Organic revenue growth is defined as the revenue over and above the acquisition revenues, and one-time revenues consist of perpetual license fees as described under the revenue section of this MD&A. Acquisition revenue is a non-IFRS measure.

Annual Contract Value	Q4_18	Q1_19	Q2_19	Q3_19	Q4_19	Q1_20	Q2_20	Q3_20
Opening balance	\$ 4,273,773	\$ 4,486,680	\$ 5,226,623	\$ 5,321,119	\$ 5,579,377	\$ 7,430,444	\$ 7,486,925	\$ 7,491,841
Organic net of churn	\$ 212,907 4.98%	\$ 31,233 0.70%	\$ 94,496 1.81%	\$ 258,258 4.85%	\$ 51,067 0.92%	\$ 56,481 0.76%	\$ 4,916 0.07%	\$ 543,528 7.25%
Acquisition	\$ - 0.00%	\$ 708,710 15.80%	\$ - 0.00%	\$ - 0.00%	\$ 1,800,000 32.26%	\$ - 0.00%	\$ - 0.00%	\$ 5,525,327 73.75%
Closing balance	\$ 4,486,680	\$ 5,226,623	\$ 5,321,119	\$ 5,579,377	\$ 7,430,444	\$ 7,486,925	\$ 7,491,841	\$ 13,560,696



Organic revenues as a percentage of total revenues for the nine months ended September 30, 2020 represent 33%, this is lower than the 50% for the nine months ended September 30, 2019, the decline this year is primarily due to the growth from acquisitions and the slow down in business due to the COVID19 pandemic.

Earnings before interest, taxation, depreciation and amortization (“EBITDA”)

EBITDA is a measure used by management to evaluate operational performance. It is also a common measure that is reported on and used by investors in determining a company’s ability to incur and service debt as well as a valuation methodology. Management believes EBITDA enhances the information provided in the Financial Statements. EBITDA is a non-IFRS measure and should not be considered an alternative to operating income or net income (loss) in measuring the Company’s performance. EBITDA should not be used as an exclusive measure of cash flows because it does not consider the impact of working capital growth, capital expenditures, debt principal reductions and other sources and uses of cash which are disclosed in the interim condensed consolidated statements of cash flows.

The following chart reflects the Company's calculation of EBITDA:

EBITDA	Three months ended September 30, 2020 \$	Three months ended September 30, 2019 \$	Nine months ended September 30, 2020 \$	Nine months ended September 30, 2019 \$
Net income (loss)	(1,065,505)	(475,295)	(1,450,504)	(625,774)
Add: Interest	18,046	541,804	66,297	797,448
Add: Depreciation and amortization	626,222	460,675	1,672,906	1,326,818
Add: Current and deferred tax expense (recovery)	1,875	(81,894)	(14,859)	(148,553)
EBITDA	(419,362)	445,290	273,840	1,349,939

EBITDA for the three months ended September 30, 2020 was (\$419,362) as compared to \$445,290 for the three months ended September 30, 2019, a decrease of \$864,852 or 194.2%.

EBITDA for the nine months ended September 30, 2020 was \$273,840 as compared to \$1,349,939 for the nine months ended September 30, 2019, a decrease of \$1,076,099 or 79.7%.

The decrease is primarily due to the two acquisitions completed in the quarter and the additional costs in the acquired companies at time of acquisition. The company expects to reduce costs and gain planned synergies with the acquisitions over time.

Adjusted EBITDA

Adjusted EBITDA, defined as Earnings before Interest, Taxation, Depreciation, Amortization, Share Based Compensation expense, business acquisition, restructuring and integrations costs and other one time costs is an additional measure used by management to evaluate cash flows and the Company's ability to service debt. Adjusted EBITDA is a non-IFRS measure and should not be considered an alternative to operating income or net income (loss) in measuring the Company's performance.

The following chart reflects the Company's calculation of Adjusted EBITDA:

Adjusted EBITDA	Three months ended September 30, 2020 \$	Three months ended September 30, 2019 \$	Nine months ended September 30, 2020 \$	Nine months ended September 30, 2019 \$
EBITDA as above	(419,362)	445,290	273,840	1,349,939
Add: Stock based compensation expense	101,720	48,751	189,493	131,231
Add: Business acquisition, restructuring and integration costs	820,237	29,628	1,075,803	251,798
Add: Loss on redemption of debenture	0	0	0	(159,852)
Adjusted EBITDA	502,595	523,669	1,539,136	1,573,116

Adjusted EBITDA for the three months ended September 30, 2020 was \$502,595 as compared to \$523,669 for the three months ended September 30, 2019, a decrease of \$21,074 or 4.2%.

Adjusted EBITDA for the nine months ended September 30, 2020 was \$1,539,136 as compared to \$1,573,116 for the nine months ended September 30, 2019, a decrease of \$33,980 or 2.2%.

The decrease is primarily due to the two acquisitions completed in the quarter and the additional costs in the acquired companies at time of acquisition. The company expects to reduce costs and gain planned synergies with the acquisitions over time.

Due to the relatively high amortization of intangibles from acquisitions and periodic restructuring and integration costs from acquisitions management believe that Adjusted EBITDA as a percentage of revenue is a relevant KPI to measure.

Risks and Uncertainties

The Company operates in a dynamic environment that exposes it to a number of risks and uncertainties. The following section describes some, but not all, of the risks and uncertainties that may adversely impact Vitalhub business, financial condition, and/or results of operations. If any of these risks actually occur, the Company's business, financial condition and/or results of operations could be materially harmed.

The annual revenue and operating results of Vitalhub can be difficult to predict and can fluctuate substantially, which may harm or distort results of operations.

Vitalhub's revenue is difficult to forecast and is likely to fluctuate significantly from quarter to quarter. In addition, operating results may not follow any past trends. The factors affecting revenue and results, many of which are outside of Vitalhub's control, include:

- Competitive conditions in the industry, including new products, product announcements and special pricing offered by competitors
- Market acceptance of products
- Ability to hire, train and retain sufficient qualified sales and professional services staff
- Ability to complete service obligations related to product sales in a timely manner
- Varying size, timing and contractual terms of orders for products, which may delay the recognition of revenue
- Ability to maintain existing relationships and to create new relationships to assist with sales and marketing efforts
- The discretionary nature of hospital purchase and budget cycles and changes in their budgets for, and timing of, software and related purchases
- The length and variability of the sales cycles
- Strategic decisions by Vitalhub or competitors, such as acquisitions, divestitures, spin-offs, joint ventures, strategic investments or changes in business strategy
- General weakening of the economy resulting in a decrease in the overall demand for computer software and services
- Changes in Vitalhub pricing policies and the pricing policies of Vitalhub's competitors;
- Timing of product development and new product initiatives
- Changes in the mix of revenue attributable to substantially lower-margin service revenue as opposed to higher margin product license revenues
- Cancellation of recurring monthly software contracts
- Since December 31, 2019, the outbreak of the novel strain of coronavirus, specifically identified as "COVID-19", has resulted in the World Health Organization declaring this virus a global pandemic in March 2020. Governments around the world have enacted emergency measures to combat the spread of the virus. These measures, which include the implementation of travel bans, self-imposed quarantine periods and social distancing and closure of businesses have caused material disruption to businesses resulting in an economic slowdown. Governments and central banks have responded with significant monetary and fiscal interventions designed to stabilize the financial markets. A critical estimate for the Company is to assess the impact of the pandemic on the recoverability of long-lived assets, accounts receivable, goodwill, intangible assets as well as the availability of future financing in assessing the going concern assumption. It is not possible for the Company to predict the duration or magnitude of the adverse results of the outbreak and its effects on the Company's business or results of operations at this time.

Because Vitalhub's annual revenue is dependent upon a relatively small number of transactions, even minor variations in the rate and timing of conversion of sales prospects into revenue could cause the plan or budget to be inaccurate, and those variations could adversely affect financial results. Delays, reductions in the amount, or cancellations of customers' purchases would adversely affect Vitalhub revenues, results of operations and financial condition.

Vitalhub may need additional financing in order to support its operations, make further investments, or take advantage of unanticipated opportunities.

The ability of Vitalhub to arrange financing in the future will depend in part upon prevailing capital market conditions, as well as its business success. There can be no assurance that Vitalhub will be successful in its efforts to arrange additional financing on satisfactory terms.

If additional financing is raised by the issuance of shares or other forms of convertible securities from treasury, control of Vitalhub may change and shareholders may suffer additional dilution. If adequate funds are not available, or are not

available on acceptable terms, then Vitalhub may not be able to take advantage of opportunities, or otherwise respond to competitive pressures and remain in business.

Vitalhub may be unable to identify and complete acquisitions. Acquisitions could divert Management's attention and financial resources, may negatively affect operating results and could cause significant dilution to shareholders.

Vitalhub has, and in the future may continue to, engage in selective acquisitions of complementary products or businesses. There is a risk that Vitalhub will not be able to identify suitable acquisition candidates available for sale at reasonable prices, complete any acquisition, or successfully integrate any acquired product or business into its operations. Vitalhub is likely to face competition for acquisition candidates from other parties including those that have substantially greater available resources. Acquisitions may involve a number of other risks, including:

- Diversion of management's attention
- Disruption to ongoing business
- Failure to retain key acquired personnel
- Difficulties in integrating acquired operations, technologies, products or personnel
- Unanticipated expenses, events or circumstances
- Assumption of disclosed and undisclosed liabilities
- Inappropriate valuation of the acquired in-process research and development, or the entire acquired business

If Vitalhub does not successfully address these risks or any other problems encountered in connection with an acquisition, the acquisition could have a material adverse effect on the business, results of operations and financial condition. Problems with an acquired business could have a material adverse effect on the performance of the business as a whole. In addition, if Vitalhub proceeds with an acquisition, available cash may be used to complete the transaction, diminishing liquidity and capital resources, or shares may be issued which could cause significant dilution to existing shareholders.

The industry in which Vitalhub operates is highly competitive and competition could intensify, or any technological advantages held by Vitalhub may be reduced or lost, as a result of technological advances by its competitors. If Vitalhub does not compete effectively with these competitors, its revenue may not grow.

Vitalhub has experienced competition from a number of software companies and expects it to continue in the future. Vitalhub's competitors may announce new products, services or enhancements that better meet the needs of customers or changing industry standards. Increased competition may cause price reductions, reduced gross margins and reduced growth in sales, any of which could have a material adverse effect on the business, results of operations and financial condition of Vitalhub. Vitalhub faces substantial competition from established competitors, many of which may have greater financial, engineering, manufacturing and marketing resources than it does. Many of these companies also have a larger installed base of users, have longer operating histories or have greater name recognition than Vitalhub does. There can be no assurance that Vitalhub will successfully differentiate its current and proposed products from the products of its competitors, or that the marketplace will consider the products of Vitalhub, to be superior to competing products.

To maintain Vitalhub's competitive position, it is believed that Vitalhub will be required to continue a high level of investment in engineering, research and development, marketing and customer service and support. There can be no assurance that Vitalhub will have sufficient resources to continue to make these investments, that it will be able to make the technological advances necessary to maintain its competitive position, or that its products will receive market acceptance. Vitalhub's competitors may be able to respond more quickly to changes in customer requirements and devote greater resources to the enhancement, promotion and sale of their products. Vitalhub may not be able to compete successfully in the future, and increased competition may result in price reductions, reduced profit margins, loss of market share and an inability to generate cash flows that are sufficient to maintain or expand its development of new products.

The success of the business of Vitalhub is partially dependent upon its ability to develop new products and enhance existing products.

To keep pace with technological developments, satisfy increasingly sophisticated customer requirements and achieve market acceptance, Vitalhub must enhance and improve existing products and must also continue to introduce new products and services. If Vitalhub is unable to successfully develop new products or enhance and improve existing products or it fails to position and/or price its products to meet market demand, the business and operating results of

Vitalhub will be adversely affected. Accelerated product introductions and short product life cycles require high levels of expenditures for research and development that could adversely affect operating results. Further, any new products could require long development and testing periods and may not be introduced in a timely manner or may not achieve the broad market acceptance necessary to generate significant revenue.

If Vitalhub is required to change its pricing models to compete successfully, margins and operating results may be adversely affected.

The intensely competitive market in which Vitalhub operates may require that prices be reduced. If competitors offer deep discounts on certain products or services in an effort to recapture or gain market share or to sell other software products, Vitalhub may be required to lower prices or offer other favourable terms to compete successfully. Any such changes would be likely to reduce margins and could adversely affect operating results. Some competitors may bundle software products that compete with Vitalhub products for promotional purposes or as a long-term pricing strategy or provide guarantees of prices and product implementations. These practices could, over time, limit the prices that Vitalhub can charge for its products. If Vitalhub cannot offset price reductions with a corresponding increase in the number of sales or with lower spending, then the reduced software license revenue resulting from lower prices would adversely affect margins and operating results.

Vitalhub may not be able to successfully develop and maintain strategic relationships to sell and implement its products.

Vitalhub has or is developing relationships with third-party systems integrators, software and hardware vendors. These third parties may provide Vitalhub with customer referrals, cooperate in marketing Vitalhub's products and provide its customers with systems implementation services or additional complementary products. However, Vitalhub does not have formal agreements governing ongoing relationships with certain of these third-party providers and the agreements in place generally do not include obligations with respect to generating sales opportunities or co-operating on future business. Should any of these third parties go out of business or choose not to work with Vitalhub, the company may be forced to increase the development of those capabilities internally, incurring significant expense and adversely affecting operating margins. These third-party providers may work with other companies which have products that compete with the Vitalhub products. Vitalhub could lose sales opportunities if it fails to work effectively with these parties or they choose not to work with Vitalhub.

The operations of Vitalhub could be negatively affected if it loses key executives or employees or is unable to attract and retain skilled executives and employees as needed.

The business and future operating results of Vitalhub depend in part upon its ability to attract and retain qualified management, technical, sales, marketing, and support personnel. This is crucial to the ability of Vitalhub to develop, market, and support its products and services. The loss of key personnel could negatively impact Vitalhub's business, results of operations, and financial condition. The success of Vitalhub is also highly dependent on its continuing ability to identify, hire, train, motivate and retain highly qualified management, technical, sales and marketing personnel. Competition for such personnel can be intense, and no assurance can be made that Vitalhub will be able to attract or retain highly qualified technical and managerial personnel in the future. The inability to attract and retain the necessary management, technical, sales and marketing personnel may adversely affect the future growth and profitability of Vitalhub. It may be necessary to increase the level of compensation paid to existing or new employees to a degree that operating expenses could be materially increased.

Errors in Vitalhub products could result in significant costs to Vitalhub and could impair its ability to sell its products.

Vitalhub products are complex and, accordingly, they may contain errors, or "bugs", that could be detected at any point in their product life cycle. The reputation of Vitalhub could be materially and adversely affected by errors in the products. These errors could result in significant costs to Vitalhub, delay planned release dates and impair the ability to sell products in the future. The costs incurred in correcting any product errors may be substantial and could adversely affect operating margins. While Vitalhub plans to continually test its products for errors and work with customers through maintenance support services to identify and correct bugs, errors in the products may be found in the future.

A successful product liability claim against Vitalhub could seriously harm the business.

The license agreements that Vitalhub enters into with its customers typically contain provisions designed to limit the exposure Vitalhub has to potential product liability claims. Despite this, it is possible that these limitations of liability

provisions may not be effective as a result of existing or future laws or unfavourable judicial decisions. Vitalhub has not experienced any product liability claims to date. However, the sale and support of Vitalhub products may entail the risk of those claims, which are likely to be substantial in light of the use of the products in critical applications. A successful product liability claim could result in significant monetary liability and a serious disruption of the business.

Economic uncertainty and downturns in the software market may lead to decreases in the revenue and margins of Vitalhub.

The market for Vitalhub's products depends on economic conditions affecting the broader software market. Downturns in the economy may cause hospitals to delay or cancel software projects, reduce their overall information technology budgets or reduce or cancel orders for Vitalhub products. This may lead to longer sales cycles, delays or failures in payment and collection, and price pressures, causing Vitalhub to realize lower revenue and margins.

Vitalhub may lose sales or sales may be delayed due to the long sales cycles for its products.

Hospitals typically invest substantial time, money and other resources researching their needs and available competitive alternatives before deciding to license software products. Typically, the larger the sale, the more time, money and other resources will be invested. As a result, it may take many months after Vitalhub first has contact with a potential customer before a sale can actually be completed. Vitalhub may invest significant sales and other resources in a potential customer that may not generate revenue for a substantial period of time, if at all. The time required for implementation of Vitalhub products varies among its customers and may last several months, depending on the customers' needs and the products deployed.

During these long sales and implementation cycles, events may occur that affect the size or timing of the order or even cause it to be cancelled. For example:

- Purchasing decisions may be cancelled, postponed, or large purchases reduced, during periods of economic uncertainty
- Vitalhub or its competitors may announce or introduce new products; or
- The customer's budget and purchasing priorities may change

If these events were to occur, sales of Vitalhub products or services may be cancelled or delayed, which would reduce future revenue.

Maintenance and service revenue produce substantially lower gross margins than license revenue, and an increase in service revenue relative to license revenue would harm Vitalhub's overall gross margins.

Maintenance and service revenue have substantially lower gross margins than license revenue. An increase in the percentage of net revenue represented by maintenance and service revenue could adversely affect overall gross margins percentage.

The volume and profitability of services can depend in large part upon:

- Competitive pricing pressure on the rates charged for professional services
- Billable utilization of services personnel
- The complexity of clients' IT environments; and
- The resources directed by customers to their implementation projects

Any erosion of margins for maintenance and service revenue, or any adverse changes in the mix of license versus maintenance and service revenue, could adversely affect operating results.

Vitalhub may license software from third parties. The loss of rights to use this software could increase operating expenses and could adversely affect the company's ability to compete.

Vitalhub may license certain technologies used in its products from third parties, generally on a non-exclusive basis. The termination of any of these licenses, or the failure of the licensors to adequately maintain or update their products, could delay Vitalhub's ability to ship its products, as Vitalhub may need to seek to implement alternative technology offered by other sources. This may require unplanned investments by Vitalhub. In addition, alternative technology may not be available on commercially reasonable terms. In the future, it may be necessary or desirable to obtain other third-party technology licenses relating to one or more products or relating to current or future technologies to enhance

Vitalhub's product offerings. There is a risk that Vitalhub will not be able to obtain licensing rights to the needed technology on commercially reasonable terms, if at all.

Vitalhub is exposed to foreign currency risk by reason of collecting some of its revenues in US, GBP, AUD, and QAT dollars and plans to sell into other foreign geographies as well as subsidiaries in foreign countries, a change in the foreign currency exchange rate could adversely affect the company's earnings.

For the three and nine months ended September 30, 2020, approximately 46% and 39% of Vitalhub's sales revenue originated from clients in the United States, the United Kingdom, Australia, Western Asia and other. It is possible that a greater percentage of Vitalhub's sales could emanate from the U.S., and other foreign countries. As such, a significant portion of Vitalhub's revenues are in U.S. dollars, or other foreign currencies which it then converts into Canadian dollars for reporting in its financial statements. Vitalhub's earnings could be adversely affected if the exchange rate between the U.S. and Canadian dollars, other foreign currencies and Canadian dollars fluctuates.

FORWARD LOOKING STATEMENTS

This MD&A contains forward-looking statements. Often, but not always, forward-looking statements can be identified by the use of words such as “plans”, “expects” or “does not expect”, “is expected”, “budgets”, “estimates”, “intends”, “anticipates” or “does not anticipate”, or “believes”, or “recurring”, or variations of such words and phrases or state certain actions, events or results “may”, “could”, “would”, “might” or “will” be taken, occur or achieved. Forward-looking statements involve known and unknown risks, uncertainties and other factors which may cause the actual results, performance, or achievements of the Company to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements. Actual results and developments are likely to differ, and may differ materially, from those expressed or implied by the forward-looking statements contained in this MD&A. Such forward-looking statements are based on a number of assumptions which may prove to be incorrect, including but not limited to: the ability of the issuer to obtain financing if required; the economy generally; consumer interest in the services and products of the Company; competition; and anticipated and unanticipated costs. While the Company anticipates that subsequent events and developments may cause its views to change, the Company specifically disclaims any obligation to update these forward-looking statements except as may be required by applicable securities legislation. These forward-looking statements should not be relied upon as representing the Company’s views as of any date subsequent to the date of this MD&A. Although the Company has attempted to identify important factors that could cause actual actions, events or results to differ materially from those described in forward-looking statements, there may be other factors that cause actions, events or results not to be as anticipated, estimated or intended. There can be no assurance that forward-looking statements will prove to be accurate, as actual results and future events could differ materially from those anticipated in such statements. Accordingly, readers should not place undue reliance on forward-looking statements. The factors identified above are not intended to represent a complete list of the factors that could affect the Company.