

SIGNIFICANT EVENTS

On March 17, 2023, the BGSi Board of Directors declared a cash dividend for the first quarter of 2023 of C\$0.147 per common share. The dividend was paid on April 26, 2023 to common shareholders of record at the close of business on March 31, 2023.

On May 11, 2023, BGSi announced the election of Christine Feuell to the Board of Directors.

On June 16, 2023, the BGSi Board of Directors declared a cash dividend for the second quarter of 2023 of C\$0.147 per common share. The dividend was paid on July 27, 2023 to common shareholders of record at the close of business on June 30, 2023.

On July 12, 2023, BGSi announced the appointment of Jeff Murray as Executive Vice-President & Chief Financial Officer, effective immediately.

On August 10, 2023, BGSi published Boyd's second Environmental, Social and Governance Report.

On September 15, 2023, the BGSi Board of Directors declared a cash dividend for the third quarter of 2023 of C\$0.147 per common share. The dividend was paid on October 27, 2023 to common shareholders of record at the close of business on September 30, 2023.

On October 3, 2023, BGSi commented on the potential impact of the United Auto Workers strike.

During the nine months ended September 30, 2023, the Company added 52 locations through acquisition and 17 start-up locations, for a total of 69 new locations. From January 1, 2023 up to the reporting date of November 9, 2023, the Company has added 58 locations through acquisition and 20 start-up locations, for a total of 78 new locations. These new locations are as follows:

Date	Location	Previously operated as
January 3, 2023	Cameron Park, CA	Cameron Park Auto Body
January 6, 2023	Abilene, TX	Gibb's Paint & Body, LLC
January 16, 2023	Lethbridge, AB	n/a start-up
January 18, 2023	Venice, FL	n/a start-up
January 18, 2023	Park City, UT	CKM Collision
February 3, 2023	Hendersonville, NC	Hill's Collision Center
February 3, 2023	Rogers, MN	Excalibur Collision & Conversion Center
February 3, 2023	Tontitown, AR	n/a start-up
February 8, 2023	Ocala, FL	n/a start-up
February 10, 2023	Lansdale, PA	Old Forge Collision Center
February 10, 2023	Sacramento, CA	Franklin Collision Center
February 17, 2023	Murrieta, CA	n/a start-up
February 22, 2023	LaBelle, FL	Direct Repair Collision Center
February 27, 2023	Perry, GA	Cochran Coach Works
February 28, 2023	New Port Richey, FL	n/a start-up
March 17, 2023	Rancho Cucamonga, CA	Proline Auto Collision Center
March 22, 2023	Sacramento, CA	Aries Auto Body
March 24, 2023	Modesto, CA	The Professionals Auto Body Works
March 24, 2023	Prattville, AL	Advanced Collision
March 28, 2023	Longview, TX	One Stop Automotive
March 28, 2023	Charleroi, PA	Russell's Body & Frame Service
March 28, 2023	Simpsonville, NC	n/a start-up
March 29, 2023	Sharpsburg, GA	B & B Body Shop
April 21, 2023	Griffin, GA	Nicolas Auto Repair & Body Shop

Date	Location	Previously operated as
April 21, 2023	Huntsville, AL	Sledge Custom Body Shop
April 21, 2023	Baltimore, MD	Moore's Body Shop
April 27, 2023	Stockton, CA	Prestige Auto Body
April 28, 2023	Lake Charles, LA	n/a start-up
April 28, 2023	Kailua-Kona, HI	Auto Body Hawaii
May 5, 2023	Puyallup, WA	South Hill Collision
May 9, 2023	Iowa City, IA	Arena Auto Body
May 12, 2023	Mills River, NC	n/a start-up
May 23, 2023	Winterville, NC	n/a start-up
May 26, 2023	Fort Lauderdale, FL	Hi-Teck Collision Paint & Body Shop
May 26, 2023	Monroe, MI	Auto Body Plant Inc.
May 26, 2023	Chicago, IL	Paul Ries & Sons
May 31, 2023	Albany, NY	Colby Body & Fender Works
June 2, 2023	Merced, CA	Rumin's Auto Body
June 16, 2023	Sacramento, Davis & Yuba City, CA (3 locations)	G&R Automotive/Natomas Auto Body & Paint
June 16, 2023	Austin, TX	Fix A Wreck Collision Center
June 23, 2023	Fridley, MN	City Collision & Glass
June 23, 2023	Red Bluff, CA	Gary's Auto body
June 27, 2023	Johnson City, NY	n/a start-up
June 29, 2023	Walla Walla, WA	Tietan Auto Body
June 30, 2023	Woodstock, IL	n/a start-up
June 30, 2023	Ames, IA	n/a start-up
July 14, 2023	Wildwood, FL	Cartech Collision Wildwood
July 14, 2023	Donaldsonville, LA	Donaldsonville Glass & Body Works
July 21, 2023	Perrysburg, OH	n/a start-up
July 21, 2023	Redding, CA	Crossroads Auto Body Repair
July 21, 2023	Lafayette & New Iberia, LA (2 locations)	Louisiana Auto Collision
July 28, 2023	Oroville, CA	Excel Auto Body
July 31, 2023	Toledo, OH	n/a start-up
July 31, 2023	Joplin, MO	n/a start-up
August 15, 2023	Coon Rapids, MN	McKay Collision
August 15, 2023	Chicago, IL	Mayer's Collision Center
August 18, 2023	Lake Park, FL	n/a start-up
August 25, 2023	Alexandria, MN	Countryside Body Shop
September 6, 2023	Albion, NY	Waters Auto Body & Paint
September 8, 2023	Lincoln Park, MI	Down River Collision
September 8, 2023	River Falls, WI	Hove Auto Body
September 12, 2023	Troy, MI	Action Collision
September 22, 2023	Kingston, NY	Don's Autobody
September 22, 2023	St. Louis, MO (3 locations)	Wagner Collision Center
October 6, 2023	Huntley, IL	n/a start-up
October 13, 2023	Pleasant Hill, IA	Pleasant Hill Auto Body
October 20, 2023	Avon, MN	Avon Body Shop
October 27, 2023	Houston, TX	Corona Paint & Body
November 3, 2023	Portage, MI	n/a start-up
November 3, 2023	Chico, CA	JP's Paint & Body
November 7, 2023	Albertville, MN	Albertville Body Shop
November 8, 2023	Redding, CA	Venture II Body & Paint
November 9, 2023	Springfield, MO	n/a start-up

During the nine months ended September 30, 2023, the Company acquired a two location glass business in Minnesota, a single location glass business in Texas, a single location glass business in New York, a single location glass business in

Virginia, and opened 11 start-up glass locations, as well as investing in a long term asset to support continued growth in the glass business.

OUTLOOK

Boyd continues to execute on its growth strategy. During 2023, the Company has added 78 single locations, while at the same time achieving same-store sales increases of 18.3% for the year thus far. While quarterly same-store sales increases have tapered from those experienced during the period following the pandemic and pandemic related disruptions, the Company has posted average quarterly same-store sales increases of 6.7% and 5.9% over the past five and ten year periods respectively. Thus far in the fourth quarter, same-store sales increases are lower than what was experienced in the third quarter of 2023, but remain ahead of the average five year level of same-store sales growth.

Although productive capacity continues to impact sales levels that can be achieved, workforce initiatives have had a positive impact on capacity and ongoing investments in technology, equipment and training position the Company well for continued operational execution. Client pricing increases resulted in improvement in labor margins; however, margins remain below historical levels. This remains a key area of focus for the Company, impacting both the gross margin percentage and Adjusted EBITDA margin percentage that can be achieved in the short term.

The United Auto Workers strike did not impact Boyd's ability to source parts required to complete collision repairs during the third quarter of 2023. Despite the tentative settlements underway, the duration of the strike has resulted in modest delays in the supply of certain parts, and therefore the completion of a small number of repairs during the fourth quarter thus far.

The pipeline to add new locations and to expand into new markets is robust. Boyd has made investments in resources to support growth through single locations, multi-location businesses, or a combination of single and multi-location businesses, giving the Company flexibility on how best to grow. Operationally, Boyd is focused on optimizing performance of new locations, as well as scanning and calibration services, and consistent execution of the WOW Operating Way. Given the high level of location growth in 2021, the strong same-store sales growth during 2022, and the combination of same-store sales growth and location growth thus far in 2023, Boyd remains confident that the Company is on track to achieve its long-term growth goals, including doubling the size of the business on a constant currency basis from 2021 to 2025 against 2019 sales.

In the long-term, management remains confident in its business model and its ability to increase market share by expanding its presence in North America through strategic acquisitions alongside organic growth from Boyd's existing operations. Accretive growth will remain the Company's long-term focus whether it is through organic growth, new store development, or acquisitions. The North American collision repair industry remains highly fragmented and offers attractive opportunities for industry leaders to build value through focused consolidation and economies of scale. As a growth company, Boyd's objective continues to be to maintain a conservative dividend policy that will provide the financial flexibility necessary to support growth initiatives while gradually increasing dividends over time. The Company remains confident in its management team, systems and experience. This, along with a strong financial position and financing options, positions Boyd well for success into the future.

BUSINESS ENVIRONMENT & STRATEGY

As at November 9, 2023, the business environment of the Company and strategies adopted by management remain unchanged from those described in BGSF's 2022 annual MD&A.

CAUTION CONCERNING FORWARD-LOOKING STATEMENTS

Statements made in this interim report, other than those concerning historical financial information, may be forward-looking and therefore subject to various risks and uncertainties. Some forward-looking statements may be identified by words like “may”, “will”, “anticipate”, “estimate”, “expect”, “intend”, or “continue” or the negative thereof or similar variations. Readers are cautioned not to place undue reliance on such statements, as actual results may differ materially from those expressed or implied in such statements.

The following table outlines forward-looking information included in this MD&A:

Forward-looking Information	Key Assumptions	Most Relevant Risk Factors
<p>The stated objective of generating growth sufficient to double the size of the business over the five year period from 2021 to 2025, based on 2019 revenues</p>	<p>Opportunities continue to be available and are at acceptable and accretive prices</p> <p>Financing options continue to be available at reasonable rates and on acceptable terms and conditions</p> <p>New and existing customer relationships are expected to provide acceptable levels of revenue opportunities</p> <p>Anticipated operating results would be accretive to overall Company results</p> <p>Growth is defined as revenue on a constant currency basis</p> <p>Initiatives to increase production capacity are successful</p> <p>Supply chain disruption is temporary and normalizes in the short term</p>	<p>Acquisition market conditions change and repair shop owner demographic trends change</p> <p>Credit and refinancing conditions prevent or restrict the ability of the Company to continue growth strategies</p> <p>Changes in market conditions and operating environment</p> <p>Significant decline in the number of insurance claims</p> <p>Integration of new stores is not accomplished as planned</p> <p>Increased competition which prevents achievement of acquisition and revenue goals</p> <p>Initiatives to increase production capacity take longer than expected or are not successful</p> <p>Supply chain remains disrupted and the ability to source parts continues to limit sales</p>
<p>Boyd remains confident in its business model to increase market share by expanding its presence in North America through strategic and accretive acquisitions alongside organic growth from Boyd’s existing operations</p>	<p>Re-emergence of stability in economic conditions and employment rates</p> <p>New and existing customer relationships are expected to provide acceptable levels of revenue opportunities</p> <p>The Company’s customer and supplier relationships provide it with competitive advantages to increase sales over time</p> <p>Market share growth will more than offset systemic changes in the industry and environment</p> <p>Anticipated operating results would be accretive to overall Company results</p>	<p>Economic conditions deteriorate</p> <p>Loss of one or more key customers or loss of significant volume from any customer</p> <p>Decline in the number of insurance claims</p> <p>Inability of the Company to pass cost increases to customers over time</p> <p>Increased competition which may prevent achievement of revenue goals</p> <p>Changes in market conditions and operating environment</p> <p>Changes in weather conditions</p> <p>Inability to maintain, replace or grow technician capacity could impact organic growth</p>

Forward-looking Information	Key Assumptions	Most Relevant Risk Factors
Stated objective to gradually increase dividends over time	<p>Growing profitability of the Company and its subsidiaries</p> <p>The continued and increasing ability of the Company to generate cash available for dividends</p> <p>Balance sheet strength and flexibility is maintained and the dividend level is manageable taking into consideration bank covenants, growth requirements and maintaining a dividend level that is supportable over time</p>	<p>BGSI is dependent upon the operating results of the Company</p> <p>Economic conditions deteriorate</p> <p>Changes in weather conditions</p> <p>Decline in the number of insurance claims</p> <p>Loss of one or more key customers or loss of significant volume from any customer</p> <p>Changes in government regulation</p>
During 2023, the Company plans to make cash capital expenditures, excluding those related to acquisition and development of new locations, within the range of 1.6% and 1.8% of sales. In addition to these capital expenditures, the Company plans to invest in network technology upgrades to further strengthen our technology and security infrastructure and prepare for advanced technology needs in the future. The investment expected in the second half of 2023 is in the range of \$5 million to \$6 million, with investments expected in 2024 and 2025 to range from \$5 million to \$9 million per year.	<p>The actual cost for these capital expenditures agrees with the original estimate</p> <p>The purchase, delivery and installation of the capital items is consistent with the estimated timeline</p> <p>No other new capital requirements are identified or required during the period</p> <p>All identified capital requirements are required during the period</p>	<p>Actual expenditures could be above or below 1.6% to 1.8% of sales</p> <p>The timing of the expenditures could occur on a different timeline</p> <p>BGSI may identify additional capital expenditure needs that were not originally anticipated</p> <p>BGSI may identify capital expenditure needs that were originally anticipated; however, are no longer required or required on a different timeline</p>
Boyd has made good progress with many clients, but has not achieved the level of pricing that will return labor margins to historical levels.	<p>Price increases will be negotiated and agreed upon by key clients</p> <p>Demand for services will continue to grow, allowing Boyd to focus on higher margin business</p> <p>Wage inflation will return to historical levels and will not outpace pricing increases</p> <p>Supply chain disruption is transitory and will normalize as underlying issues are resolved</p> <p>Internal training and development programs, including the Technician Development Program, will improve staffing availability</p>	<p>Inability of the Company to pass cost increases to customers over time</p> <p>Decline in the number of insurance claims</p> <p>Loss of one or more key customers or loss of significant volume from any customer</p> <p>Changes in market conditions and operating environment</p> <p>Wage inflation continues in excess of historical levels and outpaces pricing increases</p> <p>Supply chain remains disrupted</p> <p>Internal training and development programs do not improve staffing availability</p>

We caution that the foregoing table contains what BGSI believes are the material forward-looking statements and is not exhaustive. Therefore, when relying on forward-looking statements, investors and others should refer to the “Risk Factors” section of BGSI’s Annual Information Form, the “Business Risks and Uncertainties” and other sections of our Management’s Discussion and Analysis and our other periodic filings with Canadian securities regulatory authorities. All forward-looking statements presented herein should be considered in conjunction with such filings.

NON-GAAP FINANCIAL MEASURES AND RATIOS

EBITDA AND ADJUSTED EBITDA

Earnings before interest, taxes, depreciation and amortization (“EBITDA”) is not a calculation defined in International Financial Reporting Standards (“IFRS”). EBITDA should not be considered an alternative to net earnings in measuring the performance of BGSi, nor should it be used as an exclusive measure of cash flow. BGSi reports EBITDA and Adjusted EBITDA because they are key measures that management uses to evaluate performance of the business and to reward its employees. EBITDA is also a concept utilized in measuring compliance with debt covenants. EBITDA and Adjusted EBITDA are measures commonly reported and widely used by investors and lending institutions as an indicator of a company’s operating performance and ability to incur and service debt, and as a valuation metric. While EBITDA is used to assist in evaluating the operating performance and debt servicing ability of BGSi, investors are cautioned that EBITDA and Adjusted EBITDA as reported by BGSi may not be comparable in all instances to EBITDA as reported by other companies.

CPA Canada’s Canadian Performance Reporting Board defined Standardized EBITDA to foster comparability of the measure between entities. Standardized EBITDA represents an indication of an entity’s capacity to generate income from operations before taking into account management’s financing decisions and costs of consuming tangible and intangible capital assets, which vary according to their vintage, technological age and management’s estimate of their useful life. Accordingly, Standardized EBITDA comprises sales less operating expenses before finance costs, capital asset amortization and impairment charges, and income taxes. Adjusted EBITDA is calculated to exclude items of an unusual nature that do not reflect normal or ongoing operations of BGSi and which should not be considered in a valuation metric or should not be included in an assessment of the ability to service or incur debt. Also included as an adjustment to EBITDA are acquisition and transaction costs and fair value adjustments to contingent consideration, which do not relate to the current operating performance of the business units but are typically costs incurred to expand operations. From time to time BGSi may make other adjustments to its Adjusted EBITDA for items that are not expected to recur.

The following is a reconciliation of BGSi’s net earnings to Standardized EBITDA and Adjusted EBITDA:

ADJUSTED EBITDA

<i>(thousands of U.S. dollars)</i>	Three months ended September 30,		Nine months ended September 30,	
	2023	2022	2023	2022
Net earnings	\$ 20,498	\$ 11,872	\$ 67,590	\$ 26,778
Add:				
Finance costs	13,449	9,931	37,666	27,341
Income tax expense	7,843	7,029	24,857	12,586
Depreciation of property, plant and equipment	15,884	11,824	40,639	35,623
Depreciation of right of use assets	28,443	25,798	81,143	75,115
Amortization of intangible assets	6,524	6,345	19,286	20,094
Standardized EBITDA	\$ 92,641	\$ 72,799	\$ 271,181	\$ 197,537
Add:				
Fair value adjustments	—	—	—	146
Acquisition and transaction costs	1,331	243	2,859	1,124
Adjusted EBITDA	\$ 93,972	\$ 73,042	\$ 274,040	\$ 198,807

ADJUSTED NET EARNINGS

In addition to Standardized EBITDA and Adjusted EBITDA, BGSi believes that certain users of financial statements are interested in understanding net earnings excluding certain fair value adjustments and other items of an unusual or infrequent nature that do not reflect normal or ongoing operations of the Company. This can assist these users in comparing current results to historical results that did not include such items. The following is a reconciliation of BGSi's net earnings to adjusted net earnings:

<i>(thousands of U.S. dollars, except share and per share amounts)</i>	Three months ended September 30,		Nine months ended September 30,	
	2023	2022	2023	2022
Net earnings	\$ 20,498	\$ 11,872	\$ 67,590	\$ 26,778
Add:				
Fair value adjustments (non-taxable)	—	—	—	146
Acquisition and transaction costs (net of tax)	985	180	2,116	832
Adjusted net earnings	\$ 21,483	\$ 12,052	\$ 69,706	\$ 27,756
Weighted average number of shares	21,472,194	21,472,194	21,472,194	21,472,194
Adjusted net earnings per share	\$ 1.00	\$ 0.56	\$ 3.25	\$ 1.29

SAME-STORE SALES

Same-store sales is a measure of sales that includes only those locations in operation for the full comparative period. Same-store sales is presented excluding the impact of foreign exchange on the current period. Same-store sales is calculated by applying the prior period exchange rate to the current year sales. The following is a reconciliation of BGSi's sales to same-store sales:

<i>(thousands of U.S. dollars)</i>	Three months ended September 30,		Nine months ended September 30,	
	2023	2022	2023	2022
Sales	\$ 737,798	\$ 625,663	\$ 2,205,974	\$ 1,795,224
Less:				
Sales from locations not in the comparative period	(41,273)	(752)	(115,886)	(17,874)
Sales from under-performing facilities closed during the period	—	(483)	9	(2,665)
Foreign exchange	1,489	—	9,841	—
Same-store sales (excluding foreign exchange)	\$ 698,014	\$ 624,428	\$ 2,099,938	\$ 1,774,685

Dividends

BGSI declared dividends of C\$0.147 per share in the first, second and third quarters of 2023 (2022 - C\$0.144).

Dividends to shareholders of BGSI were declared and paid as follows:

<i>(thousands of U.S. dollars)</i>		
Record date	Payment date	Dividend amount
March 31, 2023	April 26, 2023	\$ 2,306
June 30, 2023	July 27, 2023	2,376
September 30, 2023	October 27, 2023	2,333
		\$ 7,015

<i>(thousands of U.S. dollars)</i>		
Record date	Payment date	Dividend amount
March 31, 2022	April 27, 2022	\$ 2,441
June 30, 2022	July 27, 2022	2,413
September 30, 2022	October 27, 2022	2,321
		\$ 7,175

RESULTS OF OPERATIONS

Results of Operations						
<i>(thousands of U.S. dollars, except per share amounts)</i>						
	Three months ended September 30,			Nine months ended September 30,		
	2023	% change	2022	2023	% change	2022
Sales - Total	737,798	17.9	625,663	2,205,974	22.9	1,795,224
Same-store sales - Total (excluding foreign exchange) ⁽¹⁾	698,014	11.8	624,428	2,099,938	18.3	1,774,685
Gross margin %	45.2	0.2	45.1	45.5	1.3	44.9
Operating expense %	32.5	(2.7)	33.4	33.1	(2.1)	33.8
Adjusted EBITDA ⁽¹⁾	93,972	28.7	73,042	274,040	37.8	198,807
Acquisition and transaction costs	1,331	447.7	243	2,859	154.4	1,124
Depreciation and amortization	50,851	15.7	43,967	141,068	7.8	130,832
Fair value adjustments	—	N/A	—	—	N/A	146
Finance costs	13,449	35.4	9,931	37,666	37.8	27,341
Income tax expense	7,843	11.6	7,029	24,857	97.5	12,586
Adjusted net earnings ⁽¹⁾	21,483	78.3	12,052	69,706	151.1	27,756
Adjusted net earnings per share ⁽¹⁾	1.00	78.6	0.56	3.25	151.9	1.29
Net earnings	20,498	72.7	11,872	67,590	152.4	26,778
Basic earnings per share	0.95	72.7	0.55	3.15	152.0	1.25
Diluted earnings per share	0.95	72.7	0.55	3.15	152.0	1.25

⁽¹⁾ As defined in the non- GAAP financial measures and ratios section of the MD&A.

3rd Quarter Comparison - Three months ended September 30, 2023 vs. 2022

Sales

Sales totaled \$737.8 million for the three months ended September 30, 2023, an increase of \$112.1 million or 17.9% when compared to the same period of 2022. The increase in sales was the result of the following:

- Same-store sales¹ excluding foreign exchange increased \$73.6 million or 11.8% and decreased \$1.5 million due to the translation of same-store sales at a lower Canadian dollar exchange rate. The third quarter of 2023 recognized one less selling and production day when compared to the same period of the prior year, which decreased selling and production capacity by approximately 1.6%. Same-store sales benefited from high levels of demand for services, as well as some increase in production capacity related to technician hiring, growth in the Technician Development Program, as well as productivity improvement, although ongoing staffing constraints continued to impact sales and service levels that could be achieved. Sales also increased based on higher repair costs due to increasing vehicle complexity, increased scanning and calibration services, as well as general market inflation.
- \$40.5 million of incremental sales were generated from 89 new locations that were not in operation for the full comparative period.
- Sales were affected by the closure of under-performing facilities which decreased sales by \$0.5 million.

Same-store sales are calculated by including sales for locations and businesses that have been in operation for the full comparative period.

Gross Profit

Gross Profit was \$333.8 million or 45.2% of sales for the three months ended September 30, 2023, compared to \$282.3 million or 45.1% of sales for the same period of 2022. Gross profit increased primarily as a result of increased sales due to same-store sales and location growth when compared to the prior period. The three months ended September 30, 2023 benefited from improved glass margins, higher parts margins and increased scanning and calibration. Client pricing increases resulted in improvement in labor margins; however, margins remain below historical levels. Certain performance based programs, which were suspended during the pandemic and pandemic related disruptions, have been reinstated, which negatively impacted gross margin during the third quarter of 2023 as compared to the same period of the prior year.

Operating Expenses

Operating Expenses for the three months ended September 30, 2023 increased \$30.6 million to \$239.9 million from \$209.3 million for the same period of 2022. The increase in operating expenses was primarily the result of increased sales based on same-store sales as well as location growth, in addition to inflationary increases. Closed locations lowered operating expenses by \$0.5 million.

Operating expenses as a percentage of sales were 32.5% for the three months ended September 30, 2023, which compared to 33.4% for the same period of 2022. Operating expenses as a percentage of sales was positively impacted by improved sales levels, which provided improved leveraging of certain operating costs, including salaried wage costs.

¹ As defined in the non-GAAP financial measures and ratios section of the MD&A

Acquisition and Transaction Costs

Acquisition and Transaction Costs for the three months ended September 30, 2023 were \$1.3 million compared to \$0.2 million recorded for the same period of 2022. The costs relate to various acquisitions, including acquisitions from prior periods, as well as other completed or potential acquisitions.

Adjusted EBITDA

*Earnings before interest, income taxes, depreciation and amortization, adjusted for contingent consideration, as well as acquisition and transaction costs ("Adjusted EBITDA")*² for the three months ended September 30, 2023 totaled \$94.0 million or 12.7% of sales compared to Adjusted EBITDA of \$73.0 million or 11.7% of sales in the same period of the prior year. The \$20.9 million increase was primarily the result of new location growth, improved sales levels and improved leveraging of certain operating costs.

Depreciation and Amortization

Depreciation related to property, plant and equipment totaled \$15.9 million or 2.2% of sales for the three months ended September 30, 2023, an increase of \$4.1 million when compared to the \$11.8 million or 1.9% of sales recorded in the same period of the prior year. The increase in depreciation expense was primarily due to acquisition growth as well as investments in capital equipment.

Depreciation related to right of use assets totaled \$28.4 million, or 3.9% of sales for the three months ended September 30, 2023, as compared to \$25.8 million or 4.1% of sales for the same period of the prior year. The increase in depreciation expense was primarily due to acquisition growth. Same-store sales increases resulted in a decrease in depreciation expense as a percentage of sales during the third quarter of 2023.

Amortization of intangible assets for the three months ended September 30, 2023 totaled \$6.5 million or 0.9% of sales, compared to the \$6.3 million or 1.0% of sales expensed for the same period of the prior year. Same-store sales increases resulted in a decrease in amortization expense as a percentage of sales during the third quarter of 2023.

Finance Costs

Finance Costs of \$13.4 million or 1.8% of sales for the three months ended September 30, 2023 increased from \$9.9 million or 1.6% of sales for the same period of the prior year. The increase in finance costs was primarily due to increased lease liabilities, as a result of location growth and lease renewals, as well as higher variable interest rates and increased draws on the revolving credit facility. As at September 30, 2023, Boyd holds both fixed and variable rate debt.

Income Taxes

Current and Deferred Income Tax Expense of \$7.8 million for the three months ended September 30, 2023 compared to \$7.0 million for the same period of the prior year. Income tax expense was impacted in the third quarter of 2022 by the recording of adjustments related to the completion and filing of the prior year U.S. tax returns, which increased income tax expense by approximately \$2.0 million in the third quarter of 2022. The completion and filing of the prior year U.S. tax returns will take place in the fourth quarter of 2023. Income tax expense has not been impacted by significant permanent differences in the current or prior period.

² As defined in the non-GAAP financial measures and ratios section of the MD&A.

Net Earnings and Earnings Per Share

Net Earnings for the three months ended September 30, 2023 was \$20.5 million or 2.8% of sales compared to net earnings of \$11.9 million or 1.9% of sales in the same period of the prior year. The net earnings amount in 2023 was impacted by acquisition and transaction costs of \$1.0 million (net of tax). *Adjusted net earnings*³ for the third quarter of 2023 was \$21.5 million, or 2.9% of sales. This compares to Adjusted net earnings of \$12.1 million or 1.9% of sales in the same period of 2022. Adjusted net earnings for the period was positively impacted by increased sales, based on same-store sales as well as location growth, and improved leveraging of operating expenses, partially offset by increased finance costs and increased depreciation related to property, plant and equipment.

Basic and Diluted Earnings Per Share was \$0.95 per share for the three months ended September 30, 2023 compared to \$0.55 for the third quarter of 2022. Adjusted net earnings per share was \$1.00 compared to \$0.56 for the third quarter of 2022. The increase in adjusted net earnings per share is primarily attributed to increased sales and improved leveraging of operating expenses, partially offset by increased finance costs and increased depreciation related to property, plant and equipment.

Year-to-date Comparison - Nine months ended September 30, 2023 vs. 2022

Sales

Sales totaled \$2,206.0 million for the nine months ended September 30, 2023 an increase of \$410.8 million or 22.9% when compared to the same period of 2022. The increase in sales was the result of the following:

- Same-store sales excluding foreign exchange increased \$325.3 million or 18.3%, and decreased \$9.8 million due to the translation of same-store sales at a lower Canadian dollar exchange rate. The first nine months of 2023 recognized one less selling and production day when compared to the same period of the prior year, which decreased selling and production capacity by approximately 0.5%. Same-store sales benefited from high levels of demand for services, as well as some increase in production capacity related to technician hiring, growth in the Technician Development Program, as well as productivity improvement, although ongoing staffing constraints continued to impact sales and service levels that could be achieved. Sales also increased based on higher repair costs due to increasing vehicle complexity, increased scanning and calibration services, as well as general market inflation.
- \$98.0 million of incremental sales were generated from 141 new locations that were not in operation for the full comparative period.
- Sales were affected by the closure of under-performing facilities which decreased sales by \$2.7 million.

Same-store sales are calculated by including sales for locations and businesses that have been in operation for the full comparative period.

Gross Profit

Gross Profit was \$1,003.6 million or 45.5% of sales for the nine months ended September 30, 2023 compared to \$805.2 million or 44.9% of sales for the same period of 2022. Gross profit increased primarily as a result of increased sales due to same-store sales and location growth when compared to the prior period. The gross margin percentage benefited from improved glass margins, higher parts margins and increased scanning and calibration. Client pricing increases resulted in improvement in labor margins; however, margins remain below historical levels. Certain performance based programs, which were suspended during the pandemic and pandemic related disruptions, have been reinstated, which negatively impacted gross margin during the first nine months of 2023 as compared to the same period of the prior year.

³ As defined in the non-GAAP financial measures and ratios section of the MD&A.

Operating Expenses

Operating Expenses for the nine months ended September 30, 2023 increased \$123.1 million to \$729.5 million from \$606.4 million for the same period of 2022. The increase in operating expenses was primarily the result of increased sales based on same-store sales as well as location growth, in addition to inflationary increases. Closed locations lowered operating expenses by \$1.6 million.

Operating expenses as a percentage of sales were 33.1% for the nine months ended September 30, 2023, which compared to 33.8% for the same period of 2022. The decrease as a percentage of sales was impacted by improved sales levels, which provided improved leveraging of certain operating costs.

Acquisition and Transaction Costs

Acquisition and Transaction Costs for the nine months ended September 30, 2023 was \$2.9 million compared to \$1.1 million recorded for the same period of 2022. The costs relate to various acquisitions, including acquisitions from prior periods, as well as other completed or potential acquisitions.

Adjusted EBITDA

Earnings before interest, income taxes, depreciation and amortization, adjusted for contingent consideration, as well as acquisition and transaction costs ("Adjusted EBITDA") for the nine months ended September 30, 2023 totaled \$274.0 million or 12.4% of sales compared to Adjusted EBITDA of \$198.8 million or 11.1% of sales in the same period of 2022. The \$75.2 million increase was primarily the result of improved sales levels and gross margin percentage, which also provided improved leveraging of certain operating costs.

Depreciation and Amortization

Depreciation related to property, plant and equipment totaled \$40.6 million or 1.8% of sales for the nine months ended September 30, 2023, an increase of \$5.0 million when compared to the \$35.6 million or 2.0% of sales recorded in the same period of 2022. The increase in depreciation expense was primarily due to acquisition growth as well as investments in capital equipment. Same-store sales increases resulted in a decrease in depreciation expense as a percentage of sales during the first nine months of 2023.

Depreciation related to right of use assets totaled \$81.1 million, or 3.7% of sales for the nine months ended September 30, 2023, as compared to \$75.1 million or 4.2% of sales for the same period of 2022. The increase in depreciation expense was primarily due to acquisition growth. Same-store sales increases resulted in a decrease in depreciation expense as a percentage of sales during the first nine months of 2023.

Amortization of intangible assets for the nine months ended September 30, 2023 totaled \$19.3 million or 0.9% of sales, a decrease of \$0.8 million when compared to the \$20.1 million or 1.1% of sales expensed for the same period of 2022. Same-store sales increases resulted in a decrease in amortization expense as a percentage of sales during the first nine months of 2023.

Finance Costs

Finance Costs of \$37.7 million or 1.7% of sales for the nine months ended September 30, 2023 increased from \$27.3 million or 1.5% of sales for the same period of 2022. The increase in finance costs was primarily due to increased lease liabilities, as a result of location growth and lease renewals, as well as higher variable interest rates and increased draws on the revolving credit facility. As at September 30, 2023, Boyd holds both fixed and variable rate debt.

Income Taxes

Current and Deferred Income Tax Expense of \$24.9 million for the nine months ended September 30, 2023 compared to an expense of \$12.6 million for the same period of 2022. Income tax expense was impacted in the third quarter of 2022 by the recording of adjustments related to the completion and filing of the prior year U.S. tax returns, which increased income tax expense by approximately \$2.0 million in the third quarter of 2022. The completion and filing of the prior year U.S. tax returns will take place in the fourth quarter of 2023. Income tax expense has not been impacted by significant permanent differences in the current or prior period.

Net Earnings and Earnings Per Share

Net Earnings for the nine months ended September 30, 2023 was \$67.6 million or 3.1% of sales compared to \$26.8 million or 1.5% of sales in the same period of 2022. The net earnings amount for the nine months ended September 30, 2023 was impacted by acquisition and transaction costs of \$2.1 million (net of tax). After adjusting for fair value and other unusual items, Adjusted net earnings for the nine months ended September 30, 2023 was \$69.7 million, or 3.2% of sales. This compares to Adjusted net earnings of \$27.8 million or 1.5% of sales in the same period of 2022. Adjusted net earnings for the period was positively impacted by increased sales and improvements in gross margin percentage as well as improved leveraging of operating expenses.

Basic and Diluted Earnings Per Share was \$3.15 per share for the nine months ended September 30, 2023 compared to \$1.25 for the same period of 2022. Adjusted net earnings per share was \$3.25 compared to adjusted net earnings per share of \$1.29 for the same period of 2022. The increase in adjusted net earnings per share is primarily attributed to increased sales and improvements in gross margin percentage as well as improved leveraging of operating expenses.

Summary of Quarterly Results								
<i>(in thousands of U.S. dollars, except per share amounts)</i>								
	2023 Q3	2023 Q2	2023 Q1	2022 Q4	2022 Q3	2022 Q2	2022 Q1	2021 Q4
Sales	\$ 737,798	\$ 753,235	\$ 714,941	\$ 637,094	\$ 625,663	\$ 612,806	\$ 556,755	\$ 516,206
Adjusted EBITDA ⁽¹⁾	\$ 93,972	\$ 95,374	\$ 84,694	\$ 74,693	\$ 73,042	\$ 72,003	\$ 53,762	\$ 57,300
Net earnings	\$ 20,498	\$ 26,269	\$ 20,823	\$ 14,184	\$ 11,872	\$ 13,298	\$ 1,608	\$ 4,901
Basic earnings per share	\$ 0.95	\$ 1.22	\$ 0.97	\$ 0.66	\$ 0.55	\$ 0.62	\$ 0.07	\$ 0.23
Diluted earnings per share	\$ 0.95	\$ 1.22	\$ 0.97	\$ 0.66	\$ 0.55	\$ 0.62	\$ 0.07	\$ 0.23
Adjusted net earnings ⁽¹⁾	\$ 21,483	\$ 26,988	\$ 21,234	\$ 14,610	\$ 12,052	\$ 13,558	\$ 2,145	\$ 5,930
Adjusted net earnings per share ⁽¹⁾	\$ 1.00	\$ 1.26	\$ 0.99	\$ 0.68	\$ 0.56	\$ 0.63	\$ 0.10	\$ 0.28

⁽¹⁾ As defined in the non-GAAP financial measures and ratios section of the MD&A.

LIQUIDITY AND CAPITAL RESOURCES

Cash flow from operations, together with cash on hand and undrawn credit on existing facilities are expected to be sufficient to meet operating requirements, capital expenditures and dividends. At September 30, 2023, BGSi had cash, net of outstanding deposits and cheques, held on deposit in bank accounts totaling \$22.1 million (December 31, 2022 - \$15.1 million). The net working capital ratio (current assets divided by current liabilities) was 0.66:1 at September 30, 2023 (December 31, 2022 - 0.65:1).

At September 30, 2023, BGSi had total debt outstanding, net of cash, of \$1,048.8 million compared to \$1,004.5 million at June 30, 2023, \$1,008.8 million at March 31, 2023, \$963.0 million at December 31, 2022 and \$940.8 million at September 30, 2022. Debt, net of cash, increased when compared to the prior quarter primarily as a result of increased acquisition activity, as well as the investment in a long term asset to support continued growth in the glass business and increased capital expenditures.

Total debt, net of cash <i>(thousands of U.S. dollars)</i>	September 30, 2023	June 30, 2023	March 31, 2023	December 31, 2022	September 30, 2022
Revolving credit facility & swing line (net of financing costs)	\$ 219,753	\$ 174,507	\$ 184,094	\$ 192,343	\$ 158,120
Term Loan A (net of financing costs)	124,802	124,783	124,773	124,759	124,747
Seller notes ⁽¹⁾	34,274	37,447	40,295	43,069	45,583
Total debt before lease liabilities	\$ 378,829	\$ 336,737	\$ 349,162	\$ 360,171	\$ 328,450
Cash	22,059	19,887	11,036	15,068	13,867
Total debt, net of cash before lease liabilities	\$ 356,770	\$ 316,850	\$ 338,126	\$ 345,103	\$ 314,583
Lease liabilities	692,078	687,685	670,629	617,926	626,213
Total debt, net of cash	\$ 1,048,848	\$ 1,004,535	\$ 1,008,755	\$ 963,029	\$ 940,796

⁽¹⁾ Seller notes are loans granted to the Company by the sellers of businesses related to the acquisition of those businesses.

Operating Activities

Cash flow generated from operations, before considering working capital changes, was \$88.2 million for the three months ended September 30, 2023 compared to \$69.6 million in the same period of 2022.

In the third quarter of 2023, changes in working capital items used net cash of \$21.4 million compared with providing net cash of \$40.5 million in the same period of 2022. Increases and decreases in accounts receivable, inventory, prepaid expenses, income taxes, accounts payable and accrued liabilities are significantly influenced by timing of collections and expenditures.

Cash flow generated from operations before considering working capital changes, was \$253.6 million for the nine months ended September 30, 2023 compared to \$194.5 million for the same period in 2022.

For the nine months ended September 30, 2023, changes in working capital items provided net cash of \$6.8 million compared with providing \$41.5 million in the same period of 2022. Increases and decreases in accounts receivable, inventory, prepaid expenses, income taxes, accounts payable and accrued liabilities are significantly influenced by timing of collections and expenditures.

Financing Activities

Cash from financing activities totaled \$0.4 million for the three months ended September 30, 2023 compared to cash used in financing activities of \$94.7 million during the same period of the prior year. During the third quarter of 2023, cash was provided by draws of the revolving credit facility and swing line, primarily to fund acquisition activity, in the amount of \$111.3 million, offset by cash used to repay draws as well as long-term debt associated with seller notes in the amount of \$70.0 million and to fund interest costs on long-term debt of \$4.9 million. Cash used by financing activities included \$25.1 million in repayments of lease liabilities and cash used to fund interest costs on lease liabilities of \$8.6 million. Cash was also used to pay dividends of \$2.4 million. During the third quarter of 2022, cash was used to repay draws as well as long-term debt associated with seller notes in the amount of \$58.6 million and cash used to fund interest costs on long-term debt of \$4.0 million. Cash used by financing activities included \$23.9 million used to repay lease liabilities and cash used to fund interest costs on lease liabilities of \$5.8 million. Cash was also used to pay dividends totaling \$2.4 million.

Cash used in financing activities totaled \$103.6 million for the nine months ended September 30, 2023 compared to cash used in financing activities of \$221.8 million for the same period of 2022. During the nine months ended September 30, 2023, cash was provided by draws of the revolving credit facility in the amount of \$188.5 million offset by cash used to repay draws as well as long-term debt associated with seller notes in the amount of \$173.8 million and to fund interest costs on long-term debt of \$14.4 million. Cash used in financing activities included \$73.4 million in repayments of lease liabilities and cash used to fund interest costs on lease liabilities of \$23.3 million. Cash was also used to pay dividends of \$7.1 million. During 2022, cash was provided by draws of the revolving credit facility in the amount of \$43.0 million offset by cash used to repay draws as well as long-term debt associated with seller notes in the amount of \$159.2 million and to fund interest costs on long-term debt of \$10.9 million. Cash used by financing activities included \$70.6 million used to repay lease liabilities and cash used to fund interest costs on lease liabilities of \$16.3 million. Cash was also used to pay dividends totaling \$7.3 million. The Company amended the revolving credit facility during the the nine months ended September 30, 2022, resulting in the payment of \$0.5 million of financing costs.

Debt Financing

The Company has a revolving credit facility of \$550 million, with an accordion feature which can increase the facility to a maximum of \$825 million (the “revolving credit facility”, or the “facility”). The revolving credit facility is accompanied by a seven-year fixed-rate Term Loan A in the amount of \$125 million at an interest rate of 3.455%. The revolving credit facility is with a syndicate of Canadian and U.S. banks and is secured by the shares and assets of the Company as well as guarantees by BGSi and subsidiaries, while Term Loan A is with one of the syndicated banks. The interest rate for draws on the revolving credit facility are based on a pricing grid of BGSi’s ratio of total funded debt to EBITDA as determined under the credit agreement. For purposes of covenant calculations, property lease payments are deducted from EBITDA, and EBITDA is further adjusted to reflect pro-forma annualized acquisition results. The Company can draw the facility in either the U.S. or in Canada, in either U.S. or Canadian dollars. The Company can make draws in tranches as required. Tranches bear interest only and are not repayable until the maturity date but can be voluntarily repaid at any time. The Company has the ability to choose the base interest rate between Prime, Bankers Acceptances (“BA”), U.S. Prime or the Secured Overnight Financing Rate (“SOFR”) at the Company’s election. The total syndicated facility includes a swing line up to a maximum of \$10.0 million in Canada and \$30.0 million in the U.S. At September 30, 2023, the Company has drawn \$214.0 million U.S. (December 31, 2022 - \$186.5 U.S.) and \$8.5 million Canadian (December 31, 2022 - \$9.0 million) on the revolving credit facility, \$125.0 million U.S. (December 31, 2022 - \$125.0 million) on the Term Loan A and \$nil U.S. (December 31, 2022 - \$nil) on the swing line.

Under the revolving credit facility, the Company is subject to certain financial covenants which must be maintained to avoid acceleration of the termination of the credit agreement. The financial covenants require BGSi to maintain a senior funded debt to EBITDA ratio of less than 3.50 and an interest coverage ratio of greater than 2.75. For four quarters following a material acquisition, the senior funded debt to EBITDA ratio may be increased to less than 4.00.

The Company supplements its debt financing by negotiating with sellers in certain acquisitions to provide financing to the Company in the form of term notes. The notes payable to sellers are typically at favorable interest rates and for terms of one to 15 years. This source of financing is another means of supporting BGSi’s growth, at a relatively low cost. During the nine months ended September 30, 2023, BGSi entered into 23 new seller notes for \$3.7 million.

Shareholders’ Capital

During the first quarter of 2021, the Company instituted a stock option plan for senior management, which was approved by shareholders on May 12, 2021. The Company's stock option plan allows for the granting of options up to an amount of 250,000 Common shares under this plan. Each tranche of the options vests equally over two, three, four and five year periods. The term of an option shall be determined and approved by the People, Culture and Compensation Committee; provided that the term shall be no longer than ten years from the grant date.

On March 31, 2022, the Company issued 18,878 options under the stock option plan with a grant date fair value of C\$47.08 per option and an exercise price of C\$164.68 per option.

On March 29, 2023 and during the second quarter of 2023 the Company issued 28,292 and 435 options, respectively, under the stock option plan with a grant date fair value of C\$71.64 per option and an exercise price of C\$211.26 per option.

Investing Activities

Cash used in investing activities totaled \$64.9 million and \$149.9 million for the three months ended September 30, 2023 and for the nine months ended September 30, 2023, respectively. This compares to cash used in investing activities of \$28.9 million and \$27.0 million used in the same periods of the prior year, respectively. During the first nine months of 2022, the Company completed sale leaseback transactions for proceeds of \$53.4 million. The increase in start-up locations resulted in a build up of real estate assets. The Company's strategy has been to not hold real estate. The sale leaseback transactions allowed the Company to replenish capital while continuing to use these properties. Except for the sale leaseback transactions, the remaining investing activity related primarily to new location growth that occurred during each of these periods.

Acquisitions and Development of Businesses

During the nine months ended September 30, 2023, the Company added 52 locations through acquisition and 17 start-up locations, for a total of 69 new locations. From January 1, 2023 up to the reporting date of November 9, 2023, the Company has added 58 locations through acquisition and 20 start-up locations, for a total of 78 new locations. These new locations are as follows:

Date	Location	Previously operated as
January 3, 2023	Cameron Park, CA	Cameron Park Auto Body
January 6, 2023	Abilene, TX	Gibb's Paint & Body, LLC
January 16, 2023	Lethbridge, AB	n/a start-up
January 18, 2023	Venice, FL	n/a start-up
January 18, 2023	Park City, UT	CKM Collision
February 3, 2023	Hendersonville, NC	Hill's Collision Center
February 3, 2023	Rogers, MN	Excalibur Collision & Conversion Center
February 3, 2023	Tontitown, AR	n/a start-up
February 8, 2023	Ocala, FL	n/a start-up
February 10, 2023	Lansdale, PA	Old Forge Collision Center
February 10, 2023	Sacramento, CA	Franklin Collision Center
February 17, 2023	Murrieta, CA	n/a start-up
February 22, 2023	LaBelle, FL	Direct Repair Collision Center
February 27, 2023	Perry, GA	Cochran Coach Works
February 28, 2023	New Port Richey, FL	n/a start-up
March 17, 2023	Rancho Cucamonga, CA	Proline Auto Collision Center
March 22, 2023	Sacramento, CA	Aries Auto Body
March 24, 2023	Modesto, CA	The Professionals Auto Body Works
March 24, 2023	Prattville, AL	Advanced Collision
March 28, 2023	Longview, TX	One Stop Automotive
March 28, 2023	Charleroi, PA	Russell's Body & Frame Service
March 28, 2023	Simpsonville, NC	n/a start-up
March 29, 2023	Sharpsburg, GA	B & B Body Shop
April 21, 2023	Griffin, GA	Nicolas Auto Repair & Body Shop
April 21, 2023	Huntsville, AL	Sledge Custom Body Shop
April 21, 2023	Baltimore, MD	Moore's Body Shop
April 27, 2023	Stockton, CA	Prestige Auto Body
April 28, 2023	Lake Charles, LA	n/a start-up
April 28, 2023	Kailua-Kona, HI	Auto Body Hawaii
May 5, 2023	Puyallup, WA	South Hill Collision
May 9, 2023	Iowa City, IA	Arena Auto Body

Date	Location	Previously operated as
May 12, 2023	Mills River, NC	n/a start-up
May 23, 2023	Winterville, NC	n/a start-up
May 26, 2023	Fort Lauderdale, FL	Hi-Teck Collision Paint & Body Shop
May 26, 2023	Monroe, MI	Auto Body Plant Inc.
May 26, 2023	Chicago, IL	Paul Ries & Sons
May 31, 2023	Albany, NY	Colby Body & Fender Works
June 2, 2023	Merced, CA	Rumin's Auto Body
June 16, 2023	Sacramento, Davis & Yuba City, CA (3 locations)	G&R Automotive/Natomas Auto Body & Paint
June 16, 2023	Austin, TX	Fix A Wreck Collision Center
June 23, 2023	Fridley, MN	City Collision & Glass
June 23, 2023	Red Bluff, CA	Gary's Auto body
June 27, 2023	Johnson City, NY	n/a start-up
June 29, 2023	Walla Walla, WA	Tietan Auto Body
June 30, 2023	Woodstock, IL	n/a start-up
June 30, 2023	Ames, IA	n/a start-up
July 14, 2023	Wildwood, FL	Cartech Collision Wildwood
July 14, 2023	Donaldsonville, LA	Donaldsonville Glass & Body Works
July 21, 2023	Perrysburg, OH	n/a start-up
July 21, 2023	Redding, CA	Crossroads Auto Body Repair
July 21, 2023	Lafayette & New Iberia, LA (2 locations)	Louisiana Auto Collision
July 28, 2023	Oroville, CA	Excel Auto Body
July 31, 2023	Toledo, OH	n/a start-up
July 31, 2023	Joplin, MO	n/a start-up
August 15, 2023	Coon Rapids, MN	McKay Collision
August 15, 2023	Chicago, IL	Mayer's Collision Center
August 18, 2023	Lake Park, FL	n/a start-up
August 25, 2023	Alexandria, MN	Countryside Body Shop
September 6, 2023	Albion, NY	Waters Auto Body & Paint
September 8, 2023	Lincoln Park, MI	Down River Collision
September 8, 2023	River Falls, WI	Hove Auto Body
September 12, 2023	Troy, MI	Action Collision
September 22, 2023	Kingston, NY	Don's Autobody
September 22, 2023	St. Louis, MO (3 locations)	Wagner Collision Center
October 6, 2023	Huntley, IL	n/a start-up
October 13, 2023	Pleasant Hill, IA	Pleasant Hill Auto Body
October 20, 2023	Avon, MN	Avon Body Shop
October 27, 2023	Houston, TX	Corona Paint & Body
November 3, 2023	Portage, MI	n/a start-up
November 3, 2023	Chico, CA	JP's Paint & Body
November 7, 2023	Albertville, MN	Albertville Body Shop
November 8, 2023	Redding, CA	Venture II Body & Paint
November 9, 2023	Springfield, MO	n/a start-up

During the nine months ended September 30, 2023, the Company acquired a two location glass business in Minnesota, a single location glass business in Texas, a single location glass business in New York, a single location glass business in Virginia, and opened 11 start-up glass locations, as well as investing in a long term asset to support continued growth in the glass business.

The Company added 19 locations through acquisition, nine start-up locations and five intake centers, for a total of 33 new locations from the beginning of 2022 until the third quarter reporting date of November 8, 2022.

Capital Expenditures

Although most of Boyd's repair facilities are leased, funds are required to ensure facilities are properly repaired and maintained to ensure the Company's physical appearance communicates Boyd's standard of professional service and quality. The Company's need to maintain its facilities and upgrade or replace equipment to meet increased complexity of newer vehicles, signage, computers, software and vehicles forms part of the annual cash requirements of the business. The Company manages these expenditures by annually reviewing and determining its capital budget needs and then authorizing major expenditures throughout the year based upon individual business cases. Excluding expenditures related to acquisition and development, the Company spent approximately \$16.4 million or 2.2% of sales on capital expenditures during the third quarter of 2023. The Company spent \$13.8 million or 2.2% of sales during the same period of 2022. Excluding expenditures related to acquisition and development, the Company spent approximately \$45.1 million or 2.0% of sales on capital expenditures during the nine months ended September 30, 2023. The Company spent \$29.4 million or 1.6% of sales during the same period of 2022. During the nine months ended September 30, 2023, incremental capital expenditures were incurred relative to the expected range for capital expenditures as a percentage of sales for 2023. These capital expenditures included the purchase of certain real estate assets as well as non-routine replacements and repairs. Excluding the impact of these incremental items, capital expenditures remained slightly above the range of 1.6% to 1.8% of sales.

During 2023, the Company plans to make cash capital expenditures, excluding those related to acquisition and development of new locations, within the range of 1.6% and 1.8% of sales. In addition to these capital expenditures, the Company plans to invest in network technology upgrades to further strengthen our technology and security infrastructure and prepare for advanced technology needs in the future. The investment expected in the second half of 2023 is in the range of \$5 million to \$6 million, with investments expected in 2024 and 2025 to range from \$5 million to \$9 million per year. This investment aligns with Boyd's ESG sustainability roadmap to further strengthen data privacy and cyber security.

LEGAL PROCEEDINGS

Neither BGSi, nor any of its subsidiaries are involved in any legal proceedings which are material in any respect.

RELATED PARTY TRANSACTIONS

Boyd has not entered into any new related party transactions beyond the items disclosed in the 2022 annual report.

CRITICAL ACCOUNTING ESTIMATES

The preparation of financial statements that present fairly the financial position, financial condition and results of operations requires that BGSi make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the balance sheet date and reported amounts of revenues and expenses during the reporting period. Actual results could differ materially from these estimates.

The critical accounting estimates are substantially unchanged from those identified in the 2022 annual MD&A.

INTERNAL CONTROL OVER FINANCIAL REPORTING

BGSI's internal control over financial reporting is designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with IFRS. Except as noted below, during the third quarter of 2023, there have been no changes in BGSI's internal control over financial reporting that have materially affected, or are reasonably likely to materially affect, BGSI's internal control over financial reporting.

On July 1, 2022, as part of the expansion of the Wow Operating Way practices to corporate business processes, the Company transitioned to a new Enterprise Resource Management software system, which resulted in significant changes to the Company's business processes, procedures and internal controls, including the areas of order to cash, procurement to payment and financial reporting. The implementation did not impact underlying operational systems. The Company followed a robust system design and implementation process which involved experienced advisory resources. The Company replaced multiple internal controls over financial reporting with similar internal controls. During the third quarter, additional procedures were performed to ensure key control objectives were achieved.

BUSINESS RISKS AND UNCERTAINTIES

Risks and uncertainties affecting the business remain substantially unchanged from those identified in the 2022 annual MD&A, except as follows:

Supply Chain Risk

The recent United Auto Workers labor strike temporarily disrupted certain supply chains, impacting the timely availability of original equipment parts. This disruption is expected to be resolved in the short term; however, certain repairs could be delayed.

ADDITIONAL INFORMATION

BGSI's shares trade on the Toronto Stock Exchange under the symbol TSX: BYD.TO. Additional information relating to the BGSI is available on SEDAR+ (www.sedarplus.ca) and the Company website (www.boydgroup.com).